

## Full Council

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To: The Mayor and Councillors of Haringey Council.

Dear Sir/Madam,

A meeting of the Council of the London Borough of Haringey will be held at the Civic Centre, High Road, Wood Green, N22 8LE on MONDAY, 9TH OCTOBER, 2006 at 19:30 HRS, to transact the following business:

### **AGENDA**

- 1. TO RECEIVE APOLOGIES FOR ABSENCE**
- 2. TO ASK THE MAYOR TO CONSIDER THE ADMISSION OF ANY LATE ITEMS OF BUSINESS IN ACCORDANCE WITH SECTION 100B OF THE LOCAL GOVERNMENT ACT 1972**
- 3. DECLARATIONS OF INTEREST**

A member with a personal interest in a matter who attends a meeting of the authority at which the matter is considered must disclose to that meeting the existence and nature of that interest at the commencement of that consideration, or when the interest

becomes apparent.

A member with a personal interest in a matter also has a prejudicial interest in that matter if the interest is one which a member of the public with knowledge of the relevant facts would reasonably regard as so significant that it is likely to prejudice the member's judgement of the public interest.

4. **TO APPROVE AS A CORRECT RECORD THE MINUTES OF THE MEETING OF THE COUNCIL HELD ON 17 JULY 2006 (PAGES 1 - 12)**
5. **TO RECEIVE SUCH COMMUNICATIONS AS THE MAYOR MAY LAY BEFORE THE COUNCIL**
6. **TO RECEIVE AN UPDATE AND PRESENTATION ON ALEXANDRA PALACE - CHAIR OF THE ALEXANDRA PALACE AND PARK BOARD.**
7. **TO RECEIVE THE REPORT OF THE CHIEF EXECUTIVE (TO FOLLOW)**
8. **TO RECEIVE THE REPORT OF THE HEAD OF LEGAL SERVICES AND MONITORING OFFICER (TO FOLLOW).**
9. **TO MAKE APPOINTMENTS TO OUTSIDE BODIES (TO FOLLOW).**
10. **TO CONSIDER REQUESTS TO RECEIVE DEPUTATIONS AND/OR PETITIONS AND, IF APPROVED, TO RECEIVE THEM**
11. **TO ANSWER QUESTIONS, IF ANY, IN ACCORDANCE WITH COUNCIL RULES OF PROCEDURE NOS. 9 & 10 (PAGES 13 - 22)**
12. **TO RECEIVE REPORTS FROM THE FOLLOWING BODIES (PAGES 23 - 66)**

- a) The Executive – Report 4, 5 and 6. 2006/7

*In accordance with Council Rules of Procedure No. 12(1), the Chief Executive will submit a report, if appropriate, listing any recommendations from the Overview and Scrutiny Committee requiring policy change or executive action.*

13. **TO CONSIDER THE FOLLOWING MOTIONS IN ACCORDANCE WITH COUNCIL RULES OF PROCEDURE NO. 13**

MOTION F (2006/07):

Councillor Williams has given notice that he will move in the following terms:

“This Council wishes to express its concern at the recent criticisms of the Council’s allocations policy, which have come from both the Audit Commission and the Council’s own Cross-Party Scrutiny Review.

Council notes;

- That as long ago as 2000 the Housing Service was made aware that it was operating an unlawful and discriminatory lettings policy.
- That 24000 families are currently on the housing register of whom 5800 are in temporary accommodation; Government targets will force the Council to reduce this by 50% by 2010.
- Applicants for permanent housing and transfers have been told that points may have been wrongly calculated and will have to re-register their details.
- This crisis in the Housing Service threatens the Council’s plans to obtain £238m of funding from the Government for housing improvements and may jeopardise attaining the Decent Homes Standard.

In view of these serious failings Council calls on the Lead Member for Housing to resign and for the Council to arrange independent oversight of the allocations system and housing register, so that no applicant for housing or existing tenant suffers discrimination or disadvantage as a result of the mismanagement of the allocations system”.

MOTION G (2006/07):

Councillor Haley has given notice that he will move in the following terms:

"This Council welcomes the current Transport for London campaign to “Share the Road”, supported by a wide range of road user organisations including London Cycle Campaign (LCC), the Institute of Advanced Motorists (IAM), Living Streets, the Motorcycle Industry Association and the Freight Transport Association.

The campaign aims to help the growing trend for cycling to work by encouraging consideration from motorists and cyclists alike to make sure everyone feels safer and more confident on the road, especially those on cycles.

This Council is committed to working to increase cycle use among residents and employees in Haringey, and resolves to support the campaign and promote cycling and considerate road use in the borough through active publicity and as part of its wider commitment to enabling people to use greener transport and to take more exercise."

Dr Ita O’Donovan  
Chief Executive  
River Park House  
225 High Road

Wood Green  
London N22 8HQ

Monday, 2 October 2006

**MINUTES OF THE COUNCIL MEETING  
17 JULY 2006**

Councillors: \*The Mayor (Councillor Adamou), \*The Deputy Mayor (Councillor Thompson); Councillors \*Adje, \*Aitken, \*Alexander, \*Amin, \*Baker, \*Basu, \*Beacham, \*Bevan, \*Beynon, \*Bloch, \*Bull, \*Butcher, \*Canver, \*Cooke, \*Davies, Demirci, \*Diakides, \*Dobbie, \*Dodds, \*Dogus, \*Edge, \*Egan, \*Engert, \*Gorrie, \*Griffith, \*Haley, \*Hare, \*Bob Harris, \*Catherine Harris, \*Hoban, \*Jones, \*GMMH Rahman Khan, \*Knight, \*Kober, \*Lister, \*Mallett, \*Meehan, \*Mughal, \*Newton, \*Oakes, \*Oatway, \*Patel, \*Peacock, Portess, Rainger, \*Reid, \*Reith, \*Santry, \*Stanton, \*Vanier, \*Weber, \*Whyte, \*Williams, \*Wilson and \*Winskill.

\* Members present

- 17. APOLOGIES:** Apologies for lateness was received from Councillor Baker, and for absence from Councillors Demirci, Portess and Rainger.
- 18. LATE/URGENT ITEMS OF BUSINESS:** See minutes 23, 25 & 29.
- 19. DECLARATIONS OF INTEREST:**

Members were asked by the Mayor to declare any personal interest in respect of items on the agenda. In accordance with Part 2 of the Members Code of Conduct set out in the Council Constitution, any Member disclosing a personal interest which was also prejudicial would be asked to withdraw from the Chamber during consideration of the item and neither were they to seek to improperly influence a decision on the said item.

The Members stated below each made a personal declaration in respect of Item 14 – Motion D in respect of Parking Schemes in the Borough as follows:

Councillor Beynon  
Councillor Butcher  
Councillor Cooke  
Councillor Diakides  
Councillor Dobbie  
Councillor Edge  
Councillor Egan  
Councillor Engert  
Councillor Griffith  
Councillor Hare  
Councillor C Harris  
Councillor Hoban  
Councillor GMMH Rahman-Khan  
Councillor Meehan  
Councillor Newton  
Councillor Oakes  
Councillor Oatway  
Councillor Patel  
Councillor Reid  
Councillor Santry  
Councillor Williams  
Councillor Winskill

**MINUTES OF THE COUNCIL MEETING**

**17 JULY 2006**

**20. MINUTES:**

Copies of the Minutes having been circulated, they were taken as read.

**RESOLVED:**

That the minutes of the meeting of the Council held on 22 May 2006 be signed as a true record.

**21. MAYOR'S COMMUNICATIONS:**

- 1 The Mayor was sad to report the deaths of two former Councillors: Chris Zissimos and Len Silverstone. Chris Zissimos passed away on 6<sup>th</sup> July following a long illness and his funeral took place in Finchley on 13th July attended by close family and friends. Chris Zissimos was a Councillor for 16 years. He represented Haringay Ward from 1982 – 1994. He was the Deputy Mayor from 1992-93. From 1994 -1998 he represented Alexandra Ward.

Len Silverstone died unexpectedly in June following a recent fall and was buried in Dundee in Scotland – his native home. Len Silverstone served the Borough for 10 years. He represented Turnpike Ward from 1972 -1978 and Haringay Ward from 1978 – 1982.

The Mayor on behalf of the Council extended her deepest sympathy to the family and friends of Chris Zissimos and Len Silverstone

The Leader of the Council and Leader of the opposition paid tribute, as did other members.

The meeting observed one minute silence as a mark of respect.

- 2 The Mayor, on behalf of the Council extended her sincere thanks to the Past Mayor Councillor Eddie Griffith and past Mayoress Hazel Griffith for the services they had rendered to the borough. The Mayor stated her delight in presenting to a Certificate as a token of the Council's appreciation.
- 3 The Mayor, on behalf of the Council sent congratulations to the Headteacher of Gladesmore Community School Tony Hartney. Tony was recently awarded a CBE in the Queen's Birthday Honours. This is in recognition of the achievements of the school, the level of commitment from the staff, the young people and the community.
- 4 The Mayor advised that she had been informed that Councillor Ed Butcher had been elected to the London Fire and Emergency Planning Authority. On behalf of the Council the Mayor congratulated Councillor Butcher on his appointment.

**22. PRESENTATION FROM THE EXECUTIVE MEMBER FOR ENVIRONMENT AND CONSERVATION ON A NEW INITIATIVE FOR WASTE COLLECTION TRANSPORT (Agenda item 6):**

The Executive Member for Environment and Conservation gave a brief outline of a new initiative for waste collection transport. Members asked questions and were responded to by the executive member.

**MINUTES OF THE COUNCIL MEETING**

**17 JULY 2006**

**RESOLVED:**

That the presentation from the Executive Member for Environment and Conservation on a new initiative for waste collection transport be noted.

**23. REPORT OF THE CHIEF EXECUTIVE (Agenda item 7):**

The Mayor agreed to admit the report as urgent business. The report dealt with matters considered at Party Group meetings within the last few days. These required approval to permit appointments to Council committees to be made.

**RESOLVED:**

That the Membership changes as detailed below be agreed:

Alexandra Palace and Park Panel  
Councillor Rainger to replace Councillor Hoban.

Audit Committee  
Councillor Whyte to replace Councillor Butcher.

General Purposes Committee  
Councillor C Harris to replace Councillor Butcher.

West Green and Bruce Grove Area Assembly  
Councillor Dodds to replace Councillor Gmmh Rahman Khan as Chair.

**24. REPORT OF THE MONITORING OFFICER (Agenda item 8):** There were no matters to report.

**25. APPOINTMENT TO OUTSIDE BODIES (Agenda item 9):**

The Mayor agreed to admit the report as urgent business. The report dealt with matters considered at Party Group meetings within the last few days. These required approval to permit appointments to outside bodies to be made.

**RESOLVED:**

That appointments to outside bodies as detailed in the attached appendix be agreed.

**26. DEPUTATIONS AND PETITIONS (Agenda item 10):**

The Chief Whip MOVED and it was agreed that Council Procedure Rule 11 (b) be suspended to permit receipt of a petition, which has been notified after the deadline.

A petition was submitted by Muna Talab on behalf of residents of the Borough in respect of the proposed closure of the X-ray unit at St Ann's Hospital. Members asked questions of the petitioner and the replies were duly noted.

Councillor B Harris – Executive Member for Social Services and Health advised that that he had made personal representations to the North Middlesex Hospital concerning the closure and had advised that the process of closure and

**MINUTES OF THE COUNCIL MEETING  
17 JULY 2006**

consultation had been fundamentally flawed.

The Mayor reported that three deputation requests in relation to Controlled Parking Zone issues had been referred by her to the Executive.

The Mayor reported that there had been three requests for deputations to the Council meeting all in respect of the UDP.

The meeting agreed to receive the three deputations.

The first deputation was from Mr Morris - Haringey Federation of Residents Associations, who spoke against the adoption of the UDP.

Questions were then put to Mr Morris.

The second deputation was from Ms Acoo of Green N8 Community Group, who also spoke against the adoption of the UDP.

Questions were then put to Ms Acoo.

The third deputation was from Mr Petrou, who also spoke against the adoption of the UDP.

Questions were then put to Petrou.

The Mayor thanked Mr Morris, Ms Acoo and Mr Petrou for their attendance.

**27. VARIATION OF ORDER OF BUSINESS:**

A procedural Motion to vary the order of business, to permit consideration of Item 13(b) The Executive – Report No.2 2006-07 was put to the meeting and declared carried.

**28. THE EXECUTIVE – REPORT NO.2 2006-07 (Item 13 a)**

An amendment to the report was TABLED in respect of density policy.

**RESOLVED:**

That on a vote (29 for and 24 against) the recommendations of the Executive – Report No.2 2006-07 in respect of the Adoption of the Haringey UDP, be agreed as amended by the TABLED amendment in respect of the Density policy, and that an immediate review of the UDP housing policy be commenced and that representations be made to GOL, and the Mayor of London concerning the density ratios.

**29. QUESTIONS (Agenda item 11):**

The Mayor agreed to the admission of this report as urgent business. Under Standing Orders, notice of questions was not requested until eight clear days before the meeting, following which matters raised had to be researched and replies prepared, in order to be given at the meeting.

There were 10 oral questions and 23 for written answer. Oral Questions 6-10 were



**MINUTES OF THE COUNCIL MEETING**

**17 JULY 2006**

not reached in the allotted time and written answers would therefore be supplied to these questions.

**30. VARIATION OF ORDER OF BUSINESS:**

A procedural Motion to vary the order of business, to permit Motion D to be taken next, was put to the meeting and declared carried.

**31. MOTION D (2006/07):**

It was moved by Councillor Oakes and seconded by Councillor Davies that:

“This Council:

Acknowledges the very high level of public concern over the current proposals for parking schemes in the borough;

Acknowledges that the level of consultation undertaken by the Council with residents, businesses and elected members of this Council on these schemes has been entirely ineffective and is not acceptable;

Believes that parking schemes need to be seen by residents and businesses as a positive contribution to their immediate local environment, and not as the careless creation of a remote authority greedy for every pound it can get;

Believes that a ‘one-size-fits-all’ solution is not correct, and that proper consultation is necessary in order to ensure that in each area the parking scheme is tailored to meet local needs;

and mindful of the new Statutory Guidance on parking imminently expected from the Department of Transport;

Resolves to suspend the current consultation process indefinitely while this new statutory guidance is pending;

Resolves to further suspend the consultation process until such time as an effective and thorough consultation process has been undertaken in every area affected, to include public meetings in each area.

An amendment to the motion was moved by Councillor Haley and seconded by Councillor Cooke proposing :

Delete all after “Acknowledges” in the first line, and replace with:

... that the Council's current parking strategy has several aims, in particular:

- to improve the road safety of residents of Haringey;
- to ensure residents may park close to their homes, for the security of themselves, their families, and their vehicles;
- to ensure the proper movement of traffic on key routes through our borough;
- to enable the rapid movement of emergency vehicles across our borough.

Notes that income generation is not a primary aim of parking schemes in

**MINUTES OF THE COUNCIL MEETING  
17 JULY 2006**

Haringey unlike the schemes of some other local authorities;

Believes that it is important that residents understand that revenue from controlled parking schemes and their enforcement is used only for scheme administration and for transport and road safety improvements, and not as a general income stream;

Believes that feedback from residents is crucial to shaping future detailed proposals on Controlled Parking Zones in our borough, ensuring that a fair settlement is reached allowing parking for residents and providing parking spaces for visitors who support our traders;

Recognizes that the Council's current consultation exercise, based on lessons learned from previous consultation exercises, is designed to secure the maximum amount of data and feedback possible from residents in order to shape future proposals rather than to impose CPZs against resident's wishes and to ensure that in each area the parking scheme is tailored to meet local needs;

And therefore encourages residents and traders to engage with the consultation process and to feed their views back to the Council.

The Amendment was then put to the meeting and declared CARRIED.

The substantive Motion was then put to the meeting and declared CARRIED.

**32. VARIATION OF ORDER OF BUSINESS:**

A procedural Motion to vary the order of business, to permit consideration of Item 13(a) The Executive –Reports Nos.1,2 & 3. 2006-07 was put to the meeting and declared carried.

**RESOLVED:**

1. That Executive Report No 01/2006-07 be noted.
2. That the balance of Executive Report No 02/2006-07 be noted.
3. That Executive Report No 03/2006-07 be approved.
4. That the recommendation contained in Executive Report No.3 concerning approval of the Annual Youth Justice Plan for 2006/7, be agreed.
5. That the recommendation contained in Executive Report No.3 concerning approval of the final Local Implementation Plan submission as the basis for the Council's projects and programme document to Transport for London be approved together with delegation to the Interim Director of Environmental Services in consultation with the Executive Member to finalise the full LIP for submission to the GLA/Mayor and Transport for London.

**33. ADJORNMENT:**

At this point in the proceedings (21:55HRS) the Mayor adjourned the proceedings for a period of approx 10 minutes due to disturbances in the public gallery and asked that the Public Gallery be cleared. The meeting reconvened at 22:07HRS.

**MINUTES OF THE COUNCIL MEETING  
17 JULY 2006**

**34. REMAINING BUSINESS:**

At this point in the proceedings Councillor Dobbie MOVED under the provision of Council Procedure Rule 8.1 that the following reports (listed under agenda items 12 and 13) be agreed together with the recommendations contained therein and those remaining items shall fall (Motions B, C and E). The MOTION was carried.

**RESOLVED:**

1. That the Annual Report from Standards Committee 2005/06 be noted.
2. That Report No.1 of the Audit Committee 2006-07 together with the tabled recommendations, be approved.
3. That Report No.1 of the General Purposes Committee 2006-07 be approved and that the recommendations in respect of amendments to the Scheme of Delegation to Officers set out in Appendix 1 of that report be adopted and that the Council's Constitution be amended accordingly. That the amendments to the Council's Local Licensing Procedure Rules as set out in Appendix 2 of that report be adopted and that the Council's Constitution be amended accordingly.

Councillor Adamou  
Mayor

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## Proposed Appointments to Outside Bodies

### Council 17 July 2006

Body Name	No of Reps	Term of Office:	Category:
London Local Authority Forum Arts Council England 14/lab	2 2 Lab.	1 year (s)	Association
Granted Aid: No			
<u>Retiring Representative (s) / Expiry</u>	Cllr S Thompson <b>Cllr Amin</b>	31/05/07 <b>31/05/07</b>	Exec' mem' for Ent' and Regeneration
The Board Greater London Enterprise Ltd 14/glel	2 2 Lab.	1 year (s)	Association
Granted Aid: No			
<u>Retiring Representative (s) / Expiry</u>	<b>Cllr Amin</b> Cllr T Mallet	31/05/07 31/05/07	
Members' Committee London Housing Consortium	2	1 year (s)	Association No allowances or expenses are paid to members. Transport to and from meetings (mini cab) is offered Elected Representatives do not need to be members of the Council's Executive
14/lhc	1 Lab.	1 Lib.	
Granted Aid: No			
<u>Retiring Representative (s) / Expiry</u>	<b>Cllr Vanier</b> Cllr J Bevan	<b>31/05/07</b> 31/05/07	
Greater London Employment Forum Association of London Government 14/alg/glp	2	1 year (s)	Association
Granted Aid: No			
<u>Retiring Representative (s) / Expiry</u>	Cllr D Basu <b>Cllr Griffith</b>	31/05/07 <b>31/05/07</b>	
The Management Committee Haringey Emergency Corps 14/hec	2 2 Lab.	3 year (s)	Community
Granted Aid: Yes			
<u>Retiring Representative (s) / Expiry</u>	<b>Ms Maureen Dewar</b> <b>Cllr Knight</b>	<b>31/05/09</b> <b>31/05/09</b>	
The Executive Committee Haringey Racial Equality Council 14/hre	3 3 Lab.	1 year (s)	Community
Granted Aid: Yes			
<u>Retiring Representative (s) / Expiry</u>	<b>Cllr Thompson</b> Cllr D Basu Cllr D Dogus	<b>31/05/07</b> 31/05/07 31/05/07	

## Proposed Appointments to Outside Bodies

Body Name	No of Reps		
The Management Committee Hornsey Parochial Charities	6	<u>Term of Office:</u> 4 year (s)	Category: Community Total of 6 reps. Doesn't need to be Cllr. Would prefer someone with Hornsey links. No allowances or expenses paid email:hornseypc@aol.com
14/hpc	6 Lab.		
Granted Aid: No			
<u>Retiring Representative (s) / Expiry</u>	<b>Mr Alex Casale</b>	<b>31/05/10</b>	
	Cllr E Griffith	31/05/10	
	Ms A MacFarlane	31/05/08	
	Ms V Manheim	31/05/09	
	Ms L Marshall	31/05/09	
	Mrs B Simon	31/05/07	
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National Steering Committee			Category: Community
Local Authority Action for Southern Africa	3	<u>Term of Office:</u> 1 year (s)	
14/actsa	3 Lab.		
Granted Aid: No			
<u>Retiring Representative (s) / Expiry</u>	<b>Cllr A Dobbie</b>	<b>31/05/07</b>	
	Vacant	31/05/06	(deputy)
	Vacant	18/07/05	
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The Management Committee			Category: Community
Wood Green Urban District Charity	5	<u>Term of Office:</u> 4 year (s)	
14/wgu/a	5 Lab.		
Granted Aid: No			
<u>Retiring Representative (s) / Expiry</u>	<b>Ms J Acott</b>	<b>31/05/10</b>	
	Ms M Dewar	31/05/07	
	Cllr A Dobbie	31/05/08	
	Ms C McAskill	31/05/10	
	Mr N Watson	31/01/10	

## Proposed Appointments to Outside Bodies

Body Name

No of Reps

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Homes for Haringey  
ALMO Board 14H4H 5 Term of Office: 1 year (s) Category: Partnership  
Don't need to be Councillors

Granted Aid: 4 Lab 1 Lib  
Retiring Representative (s) / Expiry

<b>Cllr Demirci</b>	<b>31/05/07</b>
<b>Cllr Stanton</b>	<b>31/05/07</b>
<b>Cllr Dobbie</b>	<b>31/05/07</b>
<b>Mr Q Prescott</b>	<b>31/05/07</b>
<b>Cllr Santry</b>	<b>31/05/07</b>

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The Consultative Group  
Haringey Community & Police Consultative Group 14/hcp 6 6 Lab. Term of Office: 1 year (s) Category: Partnership  
Must be Councillors

Granted Aid: No  
Retiring Representative (s) / Expiry

Vacant	31/05/06	
Cllr N Canver	31/05/07	Executive Member crime and community safety
Cllr M Cooke	31/05/07	
Cllr Gmmh Khan	31/05/07	<b>HC&amp;PCG Executive nominee</b>
Cllr G F Meehan	31/05/07	
Cllr J Patel	31/05/07	<b>HC&amp;PCG Executive nominee</b>

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Better Places Partnership Board  
Haringey Council (HSP) 14/BH 2 Term of Office: 1 year (s) Category: Partnership

Granted Aid:  
Retiring Representative (s) / Expiry

<b>Cllr Haley</b>	<b>31/05/07</b>
<b>Cllr Reith</b>	<b>31/05/07</b>

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Children & Young People's Strategic Partnership Bd  
Haringey Council (HSP) 14/cypsp 4 4 Lab. Term of Office: 1 year (s) Category: Partnership

Granted Aid:  
Retiring Representative (s) / Expiry

<b>Cllr Santry</b>	<b>31/05/07</b>
<b>Cllr Canver</b>	<b>31/05/07</b>
<b>Cllr Meehan</b>	<b>31/05/07</b>
<b>Cllr Jones</b>	<b>31/05/07</b>

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Enterprise Partnership Board  
Haringey Council (HSP) 14/EPB 2 Term of Office: 1 year (s) Category: Partnership

Granted Aid:  
Retiring Representative (s) / Expiry

<b>Cllr Amin</b>	<b>31/05/07</b>
<b>Cllr Egan</b>	<b>31/05/07</b>

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Haringey Strategic Partnership Board				Category: Partnership
Haringey Council (HSP)	4	<u>Term of Office:</u> 1 year (s)		Ch. Exec. Is also an ex-officio member.
14/lsp	4 Lab.			
Granted Aid:	No			
<u>Retiring Representative (s) / Expiry</u>	<b>Cllr Meehan</b>	<b>31/05/07</b>	<b>chair</b>	
	<b>Cllr Canver</b>	<b>31/05/07</b>		
	<b>Cllr Diakides</b>	<b>31/05/07</b>		
	<b>Cllr Reith</b>	<b>31/05/07</b>		
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Haringey Wellbeing Partnership Board				Category: Partnership
Haringey Council (HSP)	4	<u>Term of Office:</u> 1 year (s)		
14/hhc	4 Lab.			
Granted Aid:	No			
<u>Retiring Representative (s) / Expiry</u>	<b>Cllr Bob Harris</b>	<b>31/05/07</b>		
	<b>Cllr Diakides</b>	<b>31/05/07</b>		
	<b>Cllr Dogus</b>	<b>31/05/07</b>		
	<b>Cllr Bull</b>	<b>31/05/07</b>		
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Advisory Committee (Statutory)				Category: Statutory
Alexandra Park and Palace	8	<u>Term of Office:</u> 1 year (s)		6 of the 8 Councillors represent
14/aps	5 Lab.	3 Lib.		Alexandra, Bounds Green, Fortis Green
Granted Aid:	No			Hornsey, Muswell Hill and Noel Park Wards.
<u>Retiring Representative (s) / Expiry</u>	Vacant	31/05/06		
	Vacant	31/05/06		
	Cllr M Cooke	31/05/07	Bounds Green Ward	
	Cllr A Dobbie	31/05/07	Noel Park Ward	
	Cllr M Newton	31/05/07	Fortis Green Ward	
	Cllr S Oatway	31/05/07	Alexandra Ward	
	<b>Cllr Engert</b>	<b>31/05/07</b>	<b>Muswell Hill Ward Member</b>	
	Cllr M Whyte	31/05/07	Hornsey Ward	
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The Conference				Category: Statutory
Standing Advisory Council on Religious Education	3	<u>Term of Office:</u> 1 year (s)		The frequency of meetings is now 3 times a year.
14/sac	2 Lab.	1 Lib.		
Granted Aid:	No			
<u>Retiring Representative (s) / Expiry</u>	Cllr E Jones	31/05/07		
	Cllr L Santry	31/05/07		
	<b>Cllr Rainger</b>	<b>31/05/07</b>		



**COUNCIL QUESTIONS – 9<sup>th</sup> October 2006****Oral Question 1 – To the Leader of the Council from Councillor Williams**

If he has confidence in the Executive Member for Housing following the recent Audit Commission assessment of the Housing Service?

**ANSWER****Oral Question 2 - To the Executive Member for Environment and Conservation from Councillor Cooke:**

Will the Executive Member for Environment and Conservation give a clear commitment that he will do everything within his power to ensure the CPZ consultations will be as thorough as possible?

**ANSWER****Oral Question 3 – To the Executive Member for Community Involvement from Councillor Wilson:**

What has been done to retrieve the £3,500 Making the Difference Grant that was incorrectly paid out in Chettle Court?

**ANSWER****Oral Question 4 - To the Executive Member for Children and Young People from Councillor Kober:**

Could the Executive Member for Children and Young People update the Council on the results achieved by Haringey students this summer?

**ANSWER****Oral Question 5 – To the Executive Member for Housing from Councillor Harris:**

What assessment the Audit Commission has made of the ability of Haringey's Housing Service to address the problems of homelessness and overcrowding in the borough?

**ANSWER**

**Oral Question 6 - To the Executive Member for Community Involvement, from Councillor Griffith:**

Can she explain what the WOW award scheme is about and how the pilot is going?

**ANSWER**

**Oral Question 7 – To the Chair of Overview and Scrutiny Committee from Councillor Davies:**

Can he explain why the recent Homelessness and Allocations Scrutiny Review Report was submitted to both the Overview and Scrutiny Committee and the Executive without a clear consensus on the recommendations therein from all panel members?

**ANSWER**

**Oral Question 8 - To the Executive Member for Environment and Conservation from Councillor Peacock:**

Could the Executive Member for Environment and Conservation update Council on the progress made by the Council since the election in improving our parks and open spaces?

**ANSWER**

**Oral Question 9 – To the Executive Member for the Environment and Conservation from Councillor Oakes:**

What data from the consultation into the Stop and Shop proposals supports and justifies the Council pressing ahead with pay-and-display as the only option for short-term parking in Muswell Hill and Crouch End, and how many businesses or traders in each area have specifically said they want this option?

**ANSWER**

**Oral Question 10 - To the Leader of the Council from Councillor Jones:**

Could the Leader outline in what way Haringey will be marking Black History Month this year?

**ANSWER**

**Written Questions**

**Written Question 1 – To the Leader of the Council from Councillor Baker:**

What plans have been put into place to ensure that the Council will meet its requirement to give disabled people a say in preparing an action plan to promote equal opportunities? What steps have been taken to improve relations with disabled groups in the local community?

**ANSWER**

**Written Question 2 – To the Executive Member for Housing from Councillor Beynon:**

With respect to private buildings in Haringey which have remained empty for several years and have not been appropriately maintained by landlords, could the Executive Member for Housing please confirm:

- a. How many buildings in this category have been identified in Haringey in each year over the period 2001 -2006?
- b. What mechanism does the council use to monitor and tackle this problem?
- c. Has the council invoked section 215 of the 1990 Town and Country Planning Act in order to tackle this problem and if so, on how many occasions?

**ANSWER**

**Written Question 3 – To the Executive Member for Children and Young People from Councillor Davies:**

What provision for childcare was made by the Council to mitigate the late opening of Coldfall Primary School this term, how was this communicated to parents and how much unmet demand was there from parents for this service?

**ANSWER**

**Written Question 4 – To the Executive Member for Finance from Councillor Gorrie:**

How many freehold or leasehold commercial premises does the council own or manage in each ward and what proportion of these premises is currently vacant? Will she please list these by ward.

**ANSWER**

**Written Question 5 – To the Executive Member for Community Involvement from Councillor Oakes:**

Does the Council know how many households did not receive a copy of the consultation forms for the proposed CPZs and what sanctions for poor performance, financial or otherwise, with the Council be taking against the contractor responsible for the delivery of the CPZ consultation forms?

**ANSWER**

**Written Question 6 – To the Executive Member for Environment and Conservation from Councillor Newton:**

- a) What is the detailed cost breakdown for consulting, implementing and enforcing a CPZ?
- b) How many streets/houses need to be included in a scheme for it to break even?

**ANSWER**

**Written Question 7 – To the Executive Member for Housing from Councillor Harris:**

Is an options appraisal currently underway regarding the future of the sheltered housing stock?

**ANSWER**

**Written Question 8 – To the Executive Member for Environment and Conservation from Councillor Oatway:**

To tell me in detail exactly what monitoring has been done in the Dukes Avenue and Palace Gates Road areas with regard to the number of HGVs passing through the area and the effect of the road humps on through traffic, following promises made to myself and residents back in April.

**ANSWER**

**Written Question 9 – To the Executive Member for Crime and Community Safety from Councillor Alexander:**

If she will state how many road traffic accidents have occurred in Green Lanes, Haringey for each of the last twelve months, and how many of these have resulted in injury or fatality?

**ANSWER**

**Written Question 10 – To the Executive Member for Housing from Councillor Demirci:**

What is the current waiting time for repairs for Homes for Haringey tenants and what is the Governments target for repairs performance to achieve the Better Homes Standard? Will he state how many tenants are currently awaiting repairs and what categories these repairs fall into?

**ANSWER**

**Written Question 11 – To the Executive Member for Children and Young People from Councillor Weber:**

I understand that a reduction of 17% has been made in the budget for funding Statemented Pupils for 2006/07.

Please can the member explain:

- a) Why these cuts have been made?
- b) What effects these cuts are likely to have on the children themselves and the schools that support them?

**ANSWER**

**Written Question 12 – To the Executive Member for Environment and Conservation from Councillor Hare:**

Is he aware of the Forestry Commission estimate that between 40,000 and 50,000 horse chestnut trees in the UK may be affected with the pest known as the leaf miner moth, which eats the leaves, as well as a disease known as bleeding canker? Is he aware that trees in Alexandra Park and other areas in the Borough are affected in this way, and will he;

- a) Publish any assessments made by the Council's Tree officer?
- b) If necessary seek the best advice available from the Forestry Commission as to how to treat these two pests?

- c) State what financial provision has been made for this year or next year with a view to eradication and/or replanting?

**ANSWER**

**Written Question 13 – To the Executive Member for Enterprise and Regeneration from Councillor Mughal:**

If she will consider setting up a Business Forum for small to medium enterprises in Haringey where issues affecting them can be raised? Does she agree that in the light of proposals from the Council such as CPZ there is an urgent need for such a forum?

**ANSWER**

**Written Question 14 – To the Executive Member for Organisational Development and Performance from Councillor Winskill:**

For how long has the following message appeared on [www.haringey.gov.uk](http://www.haringey.gov.uk):

*“NOTICE: We are currently experiencing technical difficulties. The affected areas are the Weekly List and the Application Search. We apologise for any inconvenience this may cause.”*

What steps are been taken to deal with this problem; who is to blame for these technical difficulties and will financial penalties be exacted?

**ANSWER**

**Written Question 15 – To the Executive Member for Environment and Conservation from Councillor Bloch:**

Can the Executive Member please confirm:

- a) whether 27 Muswell Hill, London N10 3PR falls within a conservation area and or Article 4 area;
- b) why the Planning Department has not responded in full to Councillor Bloch's email of 10 July 2006 as to the status of the unauthorised hardstanding and garage on these premises and whether they will now do so ?
- c) whether the Planning Department will also respond to the letters of The Chine and Cascade Residents Association of 28 March 2006 and 16 May 2006 on this matter and why have they not responded until now to these letters ?

**ANSWER**

**Written Question 16 – To the Executive Member for Housing from Councillor Reid:**

What assessments has the Council made of the value for money that the Housing department provides, and what was the outcome of that assessment, in each of the last 5 years?

**ANSWER**

**Written Question 17 – To the Executive Member for Organisational Development and Performance from Councillor Butcher:**

Is the Council any closer to being able to give a final figure for the cost to Haringey Council resulting from the Buncefield incident and what proportion of that cost will be met by insurers and by LBH itself? What changes in policy has the Council put in place to ensure that there is proper back up and contingency for its website and the service it provides?

**ANSWER**

**Written Question 18 – To the Executive Member for Organisational Development and Performance from Councillor Beacham:**

Would he please report how many sick days the average employee has taken a) across the Council as a whole and b) broken down by department.

**ANSWER**

**Written Question 19 – To the Executive Member for Finance from Councillor Portess:**

- a) How many Housing Benefit appeals are outstanding?
- b) How many people are waiting more than 4 weeks, 12 weeks, 24 weeks, 36 weeks and 52 weeks respectively for their appeal on Housing Benefit to be heard?
- c) Is the council confident that it is adhering to best practice when hearing these appeals?

**ANSWER**

**Written Question 20 – To the Executive Member for Housing from Councillor Aitken:**

- a) Is he aware that plans by Community Housing Association Ltd to redevelop Roden Court, Hornsey Lane N6 will involve the eviction of up to 20 Assured Shorthold Tenants, some of whom are vulnerable, and a move to temporary accommodation for up to 50 Assured and Secure tenants, some of whom are elderly and disabled?
- b) What support and advice is the Housing Service offering these tenants?
- c) Will he meet with Community Housing to seek assurances that they will not create strain on already overstretched local housing services?

**ANSWER**

**Written Question 21 – To the Executive Member for Health and Social Services from Councillor Wilson:**

For how many months has the Council missed its target for the number of carers receiving a carer's break, and what actions has he taken to attempt to address the difficulties that his department face in this area?

**ANSWER**

**Written Question 22 – To the Executive Member for Housing from Councillor Williams:**

In each of the departments of the Housing Service, what proportion of the staff in his department are temporary agency staff, and how does this figure compare to the proportion of Council staff as a whole?

**ANSWER**

**Written Question 23 – To the Executive Member for Community Involvement from Councillor Edge:**

Will she confirm how long the council owned premise above Stroud Green library has been vacant and whether the Council will be investigating and supporting residents calls for the space to be turned into a community facility?

**ANSWER**



**Written Question 24 – To the Executive Member for Children and Young People from Councillor Rainer:**

- a) When will the re-organisation of free long term nursery places take place?
- b) Will such a reorganisation take into account the lack of free long term nursery places at Noel Park nursery, which is situated in a ward with a high deprivation profile?

**ANSWER**

**Written Question 25 – To the Executive Member for Environment and Conservation from Councillor Whyte:**

- a) Will the council formally acknowledge that the initial consultation forms for the Hornsey Train Station CPZ Proposal were not delivered to every household in Hornsey?
- b) Why was every adult in a household not asked to participate in the initial consultation?
- c) How will the second stage consultation documents be delivered to households and will each adult in that household have an opportunity to submit their opinion?

**ANSWER**

**Written Question 26 – To the Executive Member for Crime and Community Safety from Councillor Hoban:**

Does the Council support the proposal for the introduction of a CCTV camera at the junction of The Avenue and Alexandra Park Road to combat chronic antisocial behaviour and crime in the area and also to monitor a very dangerous junction used by large numbers of schoolchildren from Alexandra Park School and Rhodes Avenue School? If so, please indicate the timetable for introduction.

**ANSWER**

**Written Question 27 – To the Executive Member for Children and Young People from Councillor Engert:**

Will she give her assurance that Coleridge School will be in a position to receive 120 reception children at the start of term in September 2007?

**ANSWER**



Chair:  
Councillor George Meehan

Deputy Chair:  
Councillor Lorna Reith

## **INTRODUCTION**

- 1.1 This report covers matters considered by the Executive at our meeting on 25 July 2006. For ease of reference the Report is divided into the Executive portfolios.
- 1.2 We trust that this Report will be helpful to Members in their representative role and facilitate a fruitful dialogue between the Executive and all groups of Councillors. These reports are a welcome opportunity for the Executive on a regular basis to present the priorities and achievements of the Executive to Council colleagues for consideration and comment. The Executive values and encourages the input of fellow members.

## **ITEMS OF REPORT**

### **Finance**

#### **2. ASSET MANAGEMENT PLAN 2006-11**

- 2.1 We considered a report which advised us that since 2002, the Council had been required to maintain both a Capital Strategy and Asset Management Plan though these no longer had to be submitted specifically for Government assessment. We noted that both were important to the Council's future planning of capital investment and assets and also contributed to the Council's CPA assessment and annual Audit Commission inspection of Use of Resources. A separate report appears in respect of the Capital Strategy.
- 2.2 The Asset Management Plan was last approved in July 2005 and had been revised to coincide with the revised Capital Strategy. It also had a new format, setting out principles and key factors relating to asset management, which could more easily be adapted to changing circumstances and events in the future.
- 2.3 We report that we approved the Asset Management Plan for 2006/11 and endorsed the principles, priorities and action plan contained within it. We also noted that further reports would be submitted on specific items from the action plan as appropriate.

#### **3. CAPITAL STRATEGY 2006-11**

- 3.1 We noted that the Council previously had been required by Government to produce a Capital Strategy, the previous Strategy for 2001-2006 having been agreed in July 2001. This had been submitted to the Government Office for London (GoL) for assessment, and had received a top rating of "good".
- 3.2 Whilst the Strategy no longer had to be submitted for assessment, it remained a key document in assisting the Council's investment decisions and also fed into the Council's Comprehensive Performance Assessment and the annual Audit Commission's Use of Resources assessment.

- 3.3 The Council will be aware that the Capital Strategy provided corporate and strategic context, set out the agreed framework for setting future investment, including prioritisation, and explained how investment would be managed, monitored and measured. Finally, it set out key strategies for the next 5 years, which were either underway or required, and how they would contribute to achieving the Council's key corporate priorities flowing from the Community Strategy.
- 3.4 We report that we approved the Capital Strategy for 2006-11 and, given the timeframe of the Strategy, we also agreed that an annual update be undertaken to ensure it remained current and relevant.

## **Organisational Development and Performance**

### **4. PROGRAMME HIGHLIGHT REPORT**

- 4.1 We considered a report which set out the routine project highlight reports for the Council's programme of projects in May 2006. The programme highlight report provided a management summary that set out progress over the reporting period. A traffic lights system, similar to the one used in the Council's Performance report, showed the project status against key indicators. Key highlights from the programme are shown below on an exception basis.

#### Regeneration Stream Board

##### Haringey Heartlands

The temporary budget allocation (£150,000) for professional fees for the strategic sites programme ended in the last financial year. Other options for funding professional fees for Heartlands were being explored including using income from charges for major planning applications.

There was insufficient budgeting provision available to the project managers for professional fees to cover the anticipated costs of, for example, public consultation, printing and publicity, appraisals, negotiating land acquisitions and architectural input into the Master plan.

#### Safer Communities Stream Board

The stream board was in the process of identifying projects that should report through the programme. Once these projects had been identified and scoped they would be reported in the programme report.

#### Children and Young People Stream Board

##### Building Schools for the Future (BSF)

Detailed financial information was not currently available to profile the budget for BSF. The budget would be agreed as part of producing the project initiation document which will be available in July.

### Primary Schools Capital Projects

Works on Coldfall School were proceeding in accordance with the plan to handover the new classroom and finish phase two of the works by November 2007. The construction works were approximately 70% complete. However, there was a budget variance of £50,000 on the overall programme budget due to an additional commitment for the reception and entrance area.

The Broadwater Farm project had been delayed by the decision to phase both Targeted Capital Fund projects with the secondary scheme at White Hart Lane. The White Hart Lane scheme had been subsumed into the Building Schools for the Future plan for the whole White Hart Lane campus. The budget for Broadwater Farm was only sufficient to re-provide Primary Special Educational Needs facilities and the shared new entrance, kitchen, dining and resource area.

### Housing Stream Board

#### Repairs Procurement

The purpose of this project was to procure a value for money responsive repairs and maintenance service for Haringey's tenants and leaseholders. The timescales for this project were red as a result of delays in appointing a procurement consultant. The current timetable was being reviewed and a new plan would be produced for the Housing Programme Board in July.

#### Adaptations Project

The financial systems, working processes and protocols and performance management arrangements for the restructured Adaptations Service needed to be established. This work would require substantial change management input as the change in structure and working practices was a large culture change for staff. Dedicated resources needed to be identified to undertake this work and the project manager was raising this with the Assistant Director for Adult Services.

No additional capital was available in 2006/07 over the 2005/06 standstill position, despite the increase in the base budget. Therefore there would be a funding gap which would generate a waiting list for major adaptations. The end-to-end process target for service users of 164 days (from the first point of contact with the Council to completion and sign off of adaptations) was being reviewed to take account of the current budget allocation.

#### Housing Advice and Homelessness

The aim of this project was to close the separate homelessness foyer at Apex House, merge the housing advice and homelessness teams and deliver the service via Customer Services in one site on a trial basis. The project was unable to confirm a go-live date for the new service as the completion date for the refurbishment of Apex House Customer Service Centre was not finalised.

The Housing Improvement Programme Board commissioned a review of additional pilot options and an options paper was presented to the June Board meeting where it was agreed that the pilot would take place in the Wood Green Customer Service Centre (CSC) rather than at Apex House. A go-live date of 1 August for the Preventions and Options Service had subsequently been agreed. Housing were working with Customer Services to develop the new procedures which would require an additional interview room in Wood Green CSC. However, the budget for the changes had been agreed as a result of which the traffic lights for this project have improved from red to amber.

### Value for Money Stream Board

#### Procurement Programme

The 2005-7 efficiency target for the Procurement Programme was set at £2 million cashable savings. In 2005/6, £200,000 was achieved through the procurement of Insurance and in 2006/7 £800,000 should accrue from the Agency Resource Centre.

The remaining £1 million should be addressed through new projects that would be submitted to the Value for Money Board for approval. These were: Bought in Legal Services, Transport Services, Temporary Accommodation, Marketing & Communications and Training Consultants. There was a pressure to conduct these reviews quickly so that any new arrangements could be implemented in this financial year to accrue the necessary efficiency savings.

However, there were significant concerns over ownership of individual projects that had been identified to deliver efficiency savings. This was having an adverse effect on the ability of the Procurement Programme to deliver its savings targets and the need for delivery of individual projects had been reinforced through Management Board. All current projects were not due to deliver until the last quarter of 2006-07 or the first quarter of 2007-08. Given that these projects were at the project initiation stage, the £1 million savings target for 2006/7 was at risk. New areas for efficiencies needed to be looked at by Directors and the results would be passed to Procurement Project Board and Value for Money Stream Board.

## **5. THE COUNCIL'S PERFORMANCE**

- 5.1 We considered a report which set out the routine financial and performance monitoring for May 2006 in the new balanced scorecard format. This was the second report in this format and it would evolve and improve as the months go on. The new format made stronger links between finance and performance and included unit cost information about services.
- 5.2 In summary, the balanced scorecard showed a positive picture as at May 2006 with traffic lights for excellent services showing that for 42 measures (55%) of indicators, performance was on target and for 12 additional measures (16%) performance was close to the end of year target even at this early stage in the year. The customer focus perspective showed that 20 of the 30 measures performance targets were being met or close to being met. Financial health was also sound with 13 of the 29 measures achieving green status and a further 8 achieving amber status meaning that for 72% of indicators

performance levels were improving or being maintained at an acceptable level. Our organisational development /capacity perspective showed that for 11 of the 12 measures 91.6% performance had improved or was being sustained. In addition 67% of indicators had maintained or improved performance since the end of last year.

- 5.3 In summary the revenue budget showed a projected net overspend of £3.2m and this was 0.9% compared to the approved net budget. Therefore this was rated amber as the variation was between 0.5% and 1%. The overspend was mainly due to pressures in Social Services budgets (£1.2m), Children's Services £1.9m (including asylum seekers), likely shortfall of £0.8m in agreed procurement savings and £0.3m in Environment. This was partially offset by a £1m under spend on homelessness.
- 5.4 We also approved a number of virements. Under the Constitution, certain virements are key decisions. Key decisions were:
- for revenue, any virement which resulted in change in a directorate cash limit of more than £250,000; and
  - for capital, any virement which resulted in the change of a programme area of more than £250,000.

The virements approved are set out in the following table:

Period	Service	Key	Amount current year (£'000)	Full year Amount (£'000)	Description
2	Chief Executive, Finance	Rev*	800	800	Transfer of Agency Resource Centre savings target budget from Procurement to Human Resources.
2	Chief Executive	Rev	60	86	Adjustment of national training strategy grant and HR development strategy grant to reflect approvals.
2	Chief Executive	Rev	30	30	Transfer of Ordnance Survey maintenance budget from Legal to IT.
2	Environment	Rev	55		18 month pilot for recycling from housing estates. Total cost of pilot is £150k, £55k in 06/07 and £95k in 07/08. To be met centrally from service development/contingency.
2	Environment	Cap*	2,000		ODPM approved Community Infrastructure Fund monies for Haringey Heartlands Spine Road project.
2	Environment	Cap*	1,800		2006/07 ODPM approved Growth Areas Fund monies for Hornsey Mortuary project (£300k), Markfield Recreation Ground project (£500k) and Tottenham Hale project (£1m).
2	Environment	Cap	109		Coldfall Wood HLF (£73k) and Section 106 funding (£36k).

2	Environment	Cap*	639	Additional TFL funding for Bridge works (£377k), Wood Green Bus Station carriageway reconstruction (£36k) and Route 29 articulated buses (£226k).
2	Environment	Cap*	308	Additional funding from TFL for London Cycle Network.
2	Children's	Cap*	336	Computers for Pupils. This is a new Standards Fund Capital Grant from the DfES for the provision of computers and Internet access for disadvantaged children.
2	Children's	Cap*	384	This is a S.106 allocation for the purchase of land adjacent to Tetherdown Primary School. Authority to use this fund for the purchase of land is Contained in Section 11.1 of the Executive report of 22 February 2005; item 19 of the agenda refers.
2	Children's	Cap*	400	This is additional NRF funding requested at the end of last financial year to supplement the Bruce Grove Youth Centre project. It is to fund the cost of installing the ICT suite which was not previously budgeted for.
2	Children's	Cap*	-5,360	Sixth Form Centre: revised in line with latest spend profile
2	Children's	Cap*	-12,091	Other BSF Programs: revised in line with latest spend profile
2	Children's	Cap*	205	Contribution to the settlement of £1.050m in respect of PFI construction variations and various other commercial issues.
2	Children's	Cap*	-205	Reduction in the Modernisation (Primary) budget, which is sustainable in 2006/07, to fund the PFI contribution above.

## 6. PROPOSAL FOR NEW HIGH LEVEL STRUCTURE FOR INFORMATION TECHNOLOGY SERVICES

6.1 At our meetings in December 2005 and January 2006 we decided to bring the support of the majority of the Information Technology Services infrastructure in-house with Networks and Security support outsourced to a new specialist provider. Two of the key factors behind our decision were -

- The need for IT Services to deliver a higher quality and more aligned service to the business; and
- The need to support a radically different infrastructure requiring new skill sets, processes and procedures.

6.2 We considered a report which noted that delivering the in-source decision had a number of elements:



- Outsourcing of the elements of the infrastructure associated with the highest risk – Networks and Security (now successfully completed)
- Transfer in of staff from NIS, the former provider of Infrastructure Services (now completed)
- Development and revision of all processes and procedures to ensure IT support best practice was implemented within the organisation
- Identification of the organisational structures required to deliver the new and existing services with greatest benefit to the Council
- Transition of knowledge from the development contractors to the recruited salaried staff to minimise loss of continuity and knowledge

- 6.3 We were informed that, as a consequence, it had been necessary to review the entire IT Services organisation and develop a functional structure to achieve all of these key elements. The report we considered set out the product of the review and we also noted that the General Purposes Committee had approved the report insofar as it related to them. We further noted that advice received from the Head of ICT and e-Government Strategy at the London Borough of Waltham Forest would be subject to further Member input via both the General Purposes Committee and the Executive and which would also address the concerns which had been expressed by UNISON.
- 6.4 Having noted the drivers for the restructure and the timescale for the implementation which had been necessitated by the high cost and risks associated with the current temporary staffing situation together with the external challenge to which these proposals had been subjected we granted approval to the Senior Management and Functional ITS structure and to Executive functions including service delivery and financial issues.

## **Children and Young People**

### **7. SCHOOL PLACE PLANNING ANNUAL REPORT**

- 7.1 We considered a report which advised us that, subject to a positive CPA outcome, the Education Bill 2006 would enable the Council to take on the necessary decision making powers currently with the School Organisation Committee (SOC) and that the role of SOC would probably cease from 2007 once the Education and Inspection Bill 2006 had been enacted.
- 7.2 We noted that the report updated on the progress in moves to ensure sufficient school places to meet local demand and summarised the most recent school rolls projections. We also noted that the overall conclusions were as follows:
- At primary level, the provision of 120 new places in the west of the Borough at Coldfall (an additional 30) Tetherdown (an additional 30) and Coleridge (an additional 60) should provide sufficient capacity for the foreseeable future, although this would be reviewed annually.
  - We had assisted a number of primary schools to reduced Planned Admission Numbers (PANs). Again this would be reviewed annually to reduce part filled classes, which reduced the associated budgetary risks to schools.

- At secondary level, the Building Schools for the Future bid was successful in acquiring £165 million to renovate Haringey's Secondary School Buildings. The consultation to build the new secondary school began on the 26<sup>th</sup> June 2006 and was scheduled to finish in March 2007.
- At the Special Schools demand exceeds capacity at Moselle, William C. Harvey and The Vale. Blanche Neville was currently experiencing declining demand and rolls.
- A new reporting arrangement for statutory consultations was being proposed where by the Executive Member for Children and Young People would be formally consulted after the initial consultation with interested parties, but before the publication of statutory notices, in some cases the Executive Member might choose to take a report on the consultation outcome to the Executive.

7.3 We report that we approved the following main work priorities for 2006/07 :

- The school roll and surplus situation in Seven Sisters, Noel Park wards.
- The local impact of Hale Village and Heartlands building developments
- Developing a greater understanding of the reason for, and impact of mobility on school organisation and financial management, especially in the junior years.
- Continued monitoring of overall pupil place demand.

We also endorsed the new reporting arrangements for statutory consultations and agreed that a further annual report on school places be presented to us in July 2007.

## **8. EXECUTIVE RESPONSE TO SCRUTINY REVIEW OF TEENAGE PREGNANCY**

- 8.1 The Council will be aware that teenage pregnancy is a significant concern in Haringey. The rate of teenage conception in Haringey was the 5<sup>th</sup> highest in London in 2003 and was consistently higher than the national average. Haringey's under-18 conception rates were the lowest they had been since 2000 and had continued to show a steady fall, although rates in Haringey were still high. All Haringey wards had higher than the national rate of under-18 conceptions and fifteen of the nineteen Haringey wards had rates placing them in the top 20% nationally.
- 8.2 We considered a report which advised us that many of the family planning clinics around the Borough offered special sessions exclusively for young people. This could make services more accessible to teenagers, who might find adult sexual health clinics intimidating. The Scrutiny Review Panel recommended that accessible family planning clinics be located in areas where young people need them.
- 8.3 Education about sex and relationships (SRE) was key to reducing risk-taking behaviour and teenage pregnancy and improving sexual health. The Review Panel recommended continued development of the SRE programme in schools as well as improved outreach to non-school settings.

- 8.4 We noted that the teenage pregnancy strategy was led by the Teenage Pregnancy Strategic Partnership Board and that there was an annual Action Plan which incorporated targets from all Council strategic plans, including the Children and Young Persons' Plan – 'Changing Lives' and the Children and Young People's Participation Strategy (draft), the TPCT Sexual Health Strategy Action Plan and Connexions targets. The action plan was monitored quarterly and reported to the Children and Young People's Strategic Partnership Board.
- 8.5 We also noted that key to monitoring impact was robust data collection and monitoring. While national data was available it reported data two years in arrears which was a significant delay in measuring the impact of targeted initiatives and programmes. The Review Panel recommended the implementation of a data and information sharing protocol and the development of a single referral and data collection point.
- 8.6 We were informed that reducing the number of conceptions was a key community strategy floor target to reduce the under-18 conception rate by 50% by 2010 as part of a broader strategy to improve sexual health, jointly with the Department of Health. The Teenage Pregnancy Unit had also set targets for Haringey, namely: to reduce the rate of teenage conceptions among under-18 year olds by 55% by 2010; to set an established downward trends in conception rates for under-16 year olds by 2010; and to increase the participation of teenage parents in education, training and employment to 60% by 2010.
- 8.7 The Review had come at the time when the co-ordination of the Teenage Pregnancy Strategy was being transferred from Haringey Primary Care Trust to the Council and when there had been a renewed impetus to improve the performance against challenging local and national targets. The recommendations from the Scrutiny Review had encompassed recommendations for all parts of the Children's Service, the TPCT and other partnership members. Each partner had been fully consulted and involved in the Scrutiny and fully supported the report of the Review and the recommendations.
- 8.8 We report that we noted the work being undertaken to implement the recommendations of the Scrutiny Review and instructed officers to report back to us on any implications of the Haringey Primary Care Trust's funding reductions.

## **Community Involvement**

### **9. EXECUTIVE RESPONSE TO SCRUTINY REVIEW OF CUSTOMER SERVICES**

- 9.1 The Council will be aware that Customer Services was inaugurated as a service in July 2001 with its first service offering in the Call Centre in October 2001 supported by a Customer Relationship Management System. The first Customer Services Centre was opened in December 2001 in Hornsey, with a further centre opened at Apex House in South Tottenham in January 2002. Two further centres were opened in North Tottenham and in Wood Green in 2004, completing the initial service delivery vision of face to face and telephone accessibility improvements.
- 9.2 The initial services offered were:

- Benefits and Local Taxation
- Housing landlord matters
- Housing and homelessness advice
- Parking Services
- Concessionary travel
- Some more general service enquiries

- 9.3 Services offered through Customer Services had subsequently been widened (more services offered) and deepened (more of the process done by Customer Services before handing off to the client service for completion) for some services through the Customer Services Strategy Realisation project. In addition improvements had been made to the operation of the Customer Relationship Management, making it a much more useful tool for staff to use and improve its reporting capabilities so that its data could be used more widely than in Customer Services. Reporting capabilities with client services were being explored with a view to driving service improvement in the customer experience.
- 9.6 We considered a report which proposed our response to the proposals of the Scrutiny Review of Customer Services. The Review recognised the improvements made in services level to customers over the years since the service was initiated in 2001 and the positive impact it had made on customer satisfaction. Overall it was a positive report and we agreed the proposed response to the 26 recommendations which it had made.

## 10. BROADWATER FARM COMMUNITY CENTRE – FEES AND CHARGES

- 10.1 Broadwater Farm Community Centre was managed directly by the Council and we considered a report which proposed increases in fees and hire charges for the main hall and Jazz Café there. The report set out the position regarding hire charges and gave some background and context to the current situation and consequent issues facing the Council. The implications of the Centre's size and role as a hall for hire were explored, and a proposal to increase the hire charges set out.
- 10.2 We report that we agreed the proposals for increased hire charges for the main hall and Jazz Café as set out below and that these should take effect from September 1, 2006:

<b>MAIN HALL</b> - 1000 standing, 500 seated – for private functions	<b>JAZZ CAFÉ</b> – 250 standing, 100 seated
<p><b>Friday and Saturday</b></p> <p>Until 10pm - £225 per hour</p> <p>10pm -12 midnight - £250 per hour</p> <p>12midnight – 2am - £300 per hour</p> <p><b>Sunday</b></p> <p>Until 10pm - £225 per hour</p> <p>10pm-12 midnight - £250 per hour</p>	<p><b>Friday and Saturday</b></p> <p>Until 10pm - £50 per hour</p> <p>10pm – midnight - £ 70 per hour</p> <p>12midnight -2am - £ £80 per hour</p> <p><b>Sunday</b></p> <p>Until 10pm - £50 per hour</p>

<b>NO COMMUNITY CONCESSIONS</b>	10pm – midnight - £ 70 per hour  <b>COMMUNITY CONCESSION</b> <b>25% DISCOUNT – ONE EVENT</b> <b>PER HOUSEHOLD PER ANNUM</b> <b>25% DISCOUNT FOR LOCAL</b> <b>VOLUNTARY GROUPS ON BWF</b>
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The community concessionary rate as outlined above would be subject to a review after six months operation and a report back to us.

## Environment and Conservation

### 11. EXECUTIVE RESPONSE TO THE REPORT OF THE SCRUTINY REVIEW OF REPAIRS TO HIGHWAYS AND FOOTPATHS

- 11.1 We considered a report which advised that between September and November 2005 a Scrutiny Review of the repair and maintenance of highways in the Borough was conducted. The Scrutiny Review Panel had produced a report on their findings in March 2006 with recommendations for improvements.
- 11.2 We noted that the Panel's salient recommendations represented work already in progress and reinforced the range of service improvements undertaken by Highways. A summary of the proposed responses to the Review Panel's report was as follows -
- Asset Management and Long Term Funding - 2 responses all agreed
  - Maintenance and Repairs – 5 responses 3 agreed and 2 agreed in principle
  - Utilities and other Statutory Undertakers – 4 responses 3 agreed and 1 disagreed
  - Communication and Feedback – 5 responses 4 agreed and 1 disagreed.
- 11.3 We also noted that one of the key findings of the Review highlighted the low level of investment for planned and reactive maintenance in Haringey compared to neighbouring boroughs with similar highway networks (with road conditions performing within upper threshold levels in London).
- 11.4 The Review also noted potential savings on future reactive maintenance but if these were to be achieved the planned maintenance investment would need to be increased significantly. We were advised that an increase in planned maintenance was being considered as part of the Asset Management Plan part of which was implementing a ten year £35 million improvement programme.
- 11.5 We report that we approved the proposed response and agreed that the recommendations which had been endorsed be incorporated within the Streetscene Business Plan for 2007/08 and that progress should be reported at regular intervals to the Environment Scrutiny Panel.

### 12. RECYCLING SERVICE

- 12.1 We considered a report which provided an update of the negotiations with Recycling Works Services (RWS) regarding the Recycling Contract, for which an extension was planned, and to make recommendations for the future of the service. A number of the Appendices to the report were the subject of a motion to exclude the press and public from the meeting as they contained exempt information relating to the business or financial affairs of any particular person (including the Authority holding that information).
- 12.2 We were informed that during the time since the original contract commenced in March 2000, the profile and importance of recycling had changed dramatically. Government policy on waste was now much more sharply focussed. The introduction of statutory recycling targets was an example of this and new, higher targets were likely to be set in the future. In providing recycling collection services the Council had to work in a wider context towards achieving the requirements of the Mayor's Waste Strategy for London and the Joint North London Waste Strategy (2005-2020). In addition, residents were now much more in tune with environmental issues and wanted to recycle the full range of materials at their doorstep or at user-friendly shared facilities.
- 12.3 The Council needed to bring together all of these different elements to produce a Recycling Plan that would meet current and anticipated future recycling targets until 2020. This would need to include recycling collection services that were integrated with traditional waste collection services. As more recycling collection services were rolled out, the percentage of waste recycled increased and this should lead to a fall in the amount of waste which required disposal. As less waste was disposed of through traditional waste collection services, there should be savings recognised that could be invested back into recycling services.
- 12.4 We were also informed that since the contract with RWS commenced in March 2000, the range of recycling collection services had widened to include new and different types of collection services. At the same time there had been a significant increase in the number of households and on-street bank sites serviced by the Council. The Recycling Contract with RWS was a rigid, input-based, labour only contract without any performance targets or default/remedial procedures. The Council owned and maintained the vehicles, depot and plant used to provide the service.
- 12.5 The recycling collection service was a key component of the Council's waste management strategy in terms of the requirement to meet statutory recycling targets. It was also strategically important in the Council's relationship with residents as the service was increasingly perceived as one of the most high profile front-line services provided by the Council.
- 12.6 In view of the substantial changes to the recycling service, the need to integrate recycling with waste collection, and the greater strategic importance of the service, we considered that the current contract with RWS was no longer appropriate to meet the Council's future requirements and, having noted the position concerning the progress of negotiations, we agreed that the recycling contract with RWS be terminated and the service brought back in-house.

## **Enterprise and Regeneration**

### **13. EXECUTIVE RESPONSE TO THE SCRUTINY REVIEW OF MOBILE PHONE MAST**

**POLICY**

- 13.1 The Council will be aware of the ongoing public concern about the number of proposals for mobile phone masts being put forward in Haringey. At the same time there was pressure from the Mast operators, partly in response to continued public demand and partly due to constantly changing technology.
- 13.2 Government Planning Advice set out a national approach to consideration of perceived health risks from Mobile Phone masts and discouraged local authorities from setting up exclusion zones or having a moratorium on any additional installations. We noted that this advice notwithstanding the Planning Service had in recent years taken a harder line where possible in refusing additional masts on grounds of visual intrusion where it would be difficult to justify refusal attempts were made to have the antennae screened or hidden in some way. However, operators had the right of appeal to the Planning Inspectorate where refused and since the Scrutiny Review was written there had been an increased number of appeals a number of which had been allowed by Inspectors.
- 13.3 We welcomed the report of the Scrutiny Review Panel which had concentrated on
- Concerns of residents about the number of mast proposals coming forward
  - The factors including Government Planning Guidance which restricted the grounds on which such proposals could be reviewed.
  - The processes of consultation by the Planning Service and by Mast Operators before they submitted applications
  - The provision of adequate information about the number and location of Mobile Phone masts.
- 13.4 We report for information that of the 15 recommendations made by the Scrutiny Panel we endorsed 13 some of which represented work already in progress. 4 would also involve the actions of Departments or agencies other than the Planning Service.

**Housing****14. CHANGES TO TENANCY AGREEMENT**

- 13.1 We considered a report which summarised tenants' comments in response to a preliminary notice of intention to vary the tenancy agreement which was issued in April 2006. We noted that Section 103 of the Housing Act 1985 required the Executive to take these comments into account in making its decision on the proposed tenancy agreement.
- 14.2 Based on those comments and in line with the prescribed procedure, the report set out recommended amendments to the proposed tenancy agreement. It also highlighted further stages required to vary the tenancy agreement.
- 14.3 Key changes proposed in the notice included:
- A section strengthening the clauses regarding access (clauses 50-55). This would help enable the Council to meet its statutory obligation to undertake annual gas safety checks. It would also help to enable occupancy checks, as well as pest control and other works.

- Identity photographs, which would help address fraud and unauthorised sub-letting.
- New clauses on rubbish disposal (clauses 9-12)
- Changes in line with guidance from Central Government such as:
  - An increase in the amount of information in the tenancy agreement
  - A new section on tenants' rights (clauses 73-83)

14.4 We report that we noted the tenants' comments in response to the notice of intention to vary the tenancy agreement and approved the recommended amendments as detailed in the report. We also approved the final proposed new tenancy agreement which incorporated those amendments.

## **15. HOMES FOR HARINGEY BID FOR DECENT HOMES FUNDING**

- 15.1 The Council will recall that we agreed a draft bid in the sum of £228m which was submitted to the Office of the Deputy Prime Minister in December 2005, together with the Section 27 application to establish Homes for Haringey. The draft bid was structured to ensure delivery of the decent homes standard by 31<sup>st</sup> December 2010, which was in accordance with the Government's target.
- 15.2 We considered a report which advised us that in June 2006, the Government had announced the arrangements for Round 6 bids. The announcement made reference to the possibility of relaxing the constraint of 2010 in a limited number of cases "for those local authorities engaged in or wishing to pursue major transformations of their estates or where it was clear that we could secure better communities, and so better long term value for money by taking a little longer"
- 15.3 In addition the Supplement to the Guidance on Arms Length Management issued in June 2006 stated that "the proposed works programme might be of whatever length the local authority considered appropriate. The profile of the programme should take account of the capacity of the local building industry and of contractors to meet the requirements of all housing providers in the area and surrounding region, and should as far as possible avoid the risk of inflating contract prices by excess competition for scarce capacity".
- 15.4 We noted that there did appear to be benefits from applying for an extension to the delivery of decent homes in Haringey. The main benefits were that there was a real prospect that better value for money could be achieved and that more residents could be included in the programme. However, there was a major constraint in respect of the length of the framework agreement for the works delivery which limited the use of the partners appointed in January 2007 until December 2011. A new procurement exercise could be carried out to cover later years but this might not be as attractive as the first agreement because the work content would be lower and might therefore not attract competitive bids, impacting on value for money.
- 15.5 The report recommended that the bid be submitted based on a programme covering 4 financial years from 2007/08 to 2010/11 and that further negotiations take place with Department of Communities and Local Government (DCLG) on the possibility of completing the works by 31<sup>st</sup> December 2011 which represented a one year extension on the current target.



- 15.6 We report that we granted authority to Homes for Haringey to negotiate the decent homes deadline with the DCLG and authorised the Director of Social Services in consultation with the Executive Member for Housing and the Chair of the Homes for Haringey Board to approve the final bid document.

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Chair:  
Councillor George Meehan

Deputy Chair:  
Councillor Lorna Reith

## **INTRODUCTION**

- 1.1 We reported to the Council on 17 July on two matters for decision which we considered at our meeting on 4 July 2006. We now report for information on other items considered at that meeting. For ease of reference the Report is divided into the Executive portfolios.
- 1.2 We trust that this Report will be helpful to Members in their representative role and facilitate a fruitful dialogue between the Executive and all groups of Councillors. These reports are a welcome opportunity for the Executive on a regular basis to present the priorities and achievements of the Executive to Council colleagues for consideration and comment. The Executive values and encourages the input of fellow members.

## **ITEMS OF REPORT**

### **Finance**

#### **2. FINANCIAL PLANNING 2007/08 – 2010/11**

- 2.1 The Council will be aware that our current financial strategy covers the period 2006/7 to 2008/9. The strategy reflects the policy aspirations of the previous administration to drive up the quality of Council services, particularly through the Better Haringey programme, whilst constraining the impact on Council Tax via the vigorous pursuit of efficiency savings. In broad terms, the achievement of three stars in the 2005 CPA can be seen as a successful outcome.
- 2.2 We considered a report which advised that the context for the current strategy had been severe constraint on non-schools resources. As a result of Government changes to resource distribution, the Council had received the 'floor' (lowest possible) increase in grant for the five years from 2003/4 to 2007/8. Therefore, we had not shared in the increases in total Government funding which were made available over this period.
- 2.3 We noted that the 2006/7 local government settlement covered two years, but there was significant uncertainty from 2008/9 onwards. Current planning was based on target Council Tax increases of 2.5%, and the Council will be aware of the Government's determination to use capping powers to keep Council Tax increases low. It was important to note that current plans include £4.1million efficiency savings in 2007/8 and 2008/9 which at the time of our meeting had not been identified.
- 2.4 The Government's current system of resource allocation (formula grant) was complex and, in our view, understated Haringey's relative needs. There were two issues of particular significance: firstly, estimates of population which underpinned the system appeared flawed, particularly in respect of under-enumeration and migration; and secondly, revenue funding for Government-supported borrowing was not transparent in the system.

- 2.5 We noted that there were a number of significant changes to the national context which would impact on the Council's financial strategy, the most significant of which were the Lyons Review and the Comprehensive Spending Review, both of which would take effect in 2008/9. The local strategic context would be defined by the manifesto programme and its incorporation into the Community Strategy which would, in turn, inform the business planning process.
- 2.6 We report that future plans will have to be developed in a context of increased resource constraint and it will be essential that the Council has robust arrangements in place to identify and deliver opportunities for improved value for money. We will keep the Council informed of developments and submit a further report on this matter as part of the detailed budget process.

### **3. THE COMMUNITY CARE STRATEGY FOR OLDER PEOPLE: COOPERSCROFT RESIDENTIAL HOME**

- 3.1 The Council's recent implementation of the Community Care Strategy for Older People, sought to rebalance the provision of residential and community care services in favour of the latter and the disposal of Cooperscroft was identified as a significant component in contributing to this strategy. Cooperscroft was registered for 48 places and had 29 residents whose ages ranged from 75 to 98, many of whom were very frail while many also had dementia.
- 3.2 Cooperscroft's category of registration under the Commission for Social Care Inspection (CSCI) was for old age (not falling within any other category), and it was registered for 48 places. A notable condition of registration was that dementia category only applied to current service users. However, negotiations were held with CSCI for 14 additional dementia beds within the home as this category of bed was in short supply.
- 3.3 We had originally considered disposing of Cooperscroft with vacant possession which would have meant closing the home and moving all residents out. However, a Judicial Review of this position enabled us to consider their position and we subsequently agreed to look at the feasibility of marketing the Home as a going concern.
- 3.4 Cooperscroft was then marketed as a going concern and on consideration of a report we agreed to the disposal of Cooperscroft Care Home and to the delegation of the finalisation of the sale and associated care contract to the Director of Social Services and the Director of Finance, in consultation with the Executive Member for Social Services and Health and the Executive Member for Resources.
- 3.5 We have now considered a report which informed us of the progress made in negotiating the disposal to the proposed provider and to seek our agreement to the detail of the proposed block care contract in terms of numbers of beds to be purchased and their weekly cost and, in addition, to confirm the capital price of the business which would be transferred to the new provider. The report was the subject of a motion to exclude the press and public from the meeting as it contained exempt information.
- 3.6 We report that, having noted the progress made in the disposal we agreed to the detail of the negotiated care contract, noted the capital price agreed and we also agreed the

additional revenue costs associated with the scheme and to their funding from within the overall value of the proposal.

## **Organisational Development and Performance**

### **4. THE COUNCIL'S PERFORMANCE**

- 4.1 We considered a report which set out the routine financial and performance monitoring for April 2006 in the new balanced scorecard format. We noted that this was the first report in this format and it would evolve and improve as the months go on. The new format made stronger links between finance and performance and included unit cost information about services. We also noted that full unit cost information would be finalised for the period 2 report.
- 4.2 We noted that the balanced scorecard showed a positive picture as at April 2006 with traffic lights for excellent services showing that for 41 measures (54%) of indicators, performance was on target and for 13 additional measures (17%) performance was close to the end of year target even at this early stage in the year. The customer focus perspective showed that 22 of the 26 measures performance targets were being met or close to being met. Financial health was also sound with 15 of the 27 measures achieving green status and a further 4 achieving amber status meaning that for 70% of indicators performance levels were improving or being maintained at an acceptable level. Our organisational development /capacity perspective showed that for 11 of the 12 measures 91.6% performance had improved or was being sustained. In addition 62% of indicators had maintained or improved performance since the end of last year.
- 4.3 We also noted that the revenue budget showed a projected net overspend of £1.5m which was 0.4% compared to the approved net budget and therefore rated green as this variation was below 0.5%. The overspend was due to pressures in Social Services budgets (£600,000), likely shortfall of £800,000 in agreed procurement savings and £65,000 in Environment due to issues in the achievement of agreed efficiency savings in the waste management contract.
- 4.4 We further noted that projected unplanned use of balances was 12% and was therefore rated green. The 12% utilised related to £1.5 million used to fund the additional one-off costs of IS/IT infrastructure arrangements as we agreed when considering the financial outturn for 2005/06. Capital spend in year is projected to be at the approved budget.
- 4.5 We were advised that, with respect to the Alexandra Palace, the Council had agreed in principle to give a long lease to a company that would take over the existing business (and current operational deficit) and all the employees would transfer under TUPE. However, there was a deficit to the pension fund in respect of staff transferring to the company of £1,017,000. In addition, the Council's actuary had set the employer contribution rate at 16.9% but the contractor's liability would be limited to an employer contribution capped at 10%. This represented an ongoing cost on present salaries of £23,000. There was also a future possibility of capital cost payments arising from early retirements. These liabilities were assessed at £64,600 and we agreed that the above costs be met by the Council in order to facilitate the conclusion of the above

arrangements. It was envisaged that additional costs could be contained from the current provision for the operating deficit of £1.5 million and that a significant proportion of this would be saved in future years as part of the proposed leased arrangement.

4.6 We report that for the purposes of the Council's financial regulations we approved the following virements. Under the Constitution, certain virements are key decisions. Key decisions are -

- for revenue, any virement which results in change in a directorate cash limit of more than £250,000; and
- for capital, any virement which results in the change of a programme area of more than £250,000.

Key decisions are highlighted by an asterisk in the table.

Period	Service	Key	Amount current year (£'000)	Full year Amount (£'000)	Description
1	Children	Rev*	-5,552	-5,552	Restructuring of Children Services – School Standards & Inclusion.
1	Children	Rev*	9,674	9,674	Restructuring of Children Services - Children & Families
1	Children	Rev*	-9,073	-9,073	Restructuring of Children Services - Community & Resources
1	Children	Rev*	1,701	1,701	Restructuring of Children Services - Delivery & Performance
1	Children	Rev*	3,250	3,250	Restructuring of Children Services - Business Support & Development

## Environment and Conservation

### 5. LOCAL IMPLEMENTATION PLAN FUNDING SUBMISSION 2007/08

5.1 The Council will be aware that we are required to prepare a Local Implementation Plan Reporting and Funding submission. The funding submission is complementary but separate to the final Local Implementation Plan which was the subject of our report to the Council on 17 July 2006. The funding submission needed to be submitted to Transport for London (TfL) by 21 July.

5.2 We considered a report which informed us that the funding submission was seeking financial support for 2007/8 with indicative bids for 2008/9 to 2009/10 for the following transport areas:

- principal road and bridge maintenance,
- local safety schemes/20mph zones,
- school travel plan schemes,
- travel awareness,

- walking,
  - cycling,
  - area based schemes,
  - accessibility,
  - bus priority and
  - bus stop accessibility.
- 5.3 The submission also included sub-regional projects as part of North London Transport Forum. At the time of our meeting the LIP funding submission was under preparation and subject to revision as part of further development. We report that we approved the outline LIP funding submission as the basis for the Council's funding bid for 2007/8 for transport schemes project and programme document to TfL and we authorised the Director of Environmental Services in consultation with the Executive Member for Environment and Conservation to approve the full LIP.

## **Health and Social Services**

### **6. REVIEW OF THE CARER'S STRATEGY 2005-08**

- 6.1 The Council will be aware that there is now a solid legislative framework for supporting carers. In particular, the Carers (Equal Opportunities) Act, 2004 placed a duty on local authorities to inform carers of their right to a carer's assessment and made every effort to ensure carers could access the same work, education, training and leisure opportunities available to those without caring responsibilities. Co-operation between authorities in planning and providing services was required at a strategic and an individual level to support carers to care and promote their well-being.
- 6.2 Haringey's multi-agency Carers Strategy 2005-2008 was formally adopted in January, 2006. It represented a commitment by health and social care partners to work together to improve support for carers over the next three years. Actions within and between Council departments and across all sectors and settings would deliver the Haringey vision that carers were empowered to care and live a better life.
- 6.3 We report for information that the Strategy was considered ambitious but deliverable over its intended implementation period. It identified 8 key areas of work: information, assessment of carers' needs, carers' health and short breaks, carers' employment and financial security, children and young people as carers, the voice of carers in service planning, commissioning plans and staff and carers' training.
- 6.4 Performance management was the responsibility of the Carers Partnership Board and its members faced a challenge in sharing the vision and working collaboratively. However, there had been progress in meeting the key outcomes which carers identified as important to them.
- 6.5 Carers had reiterated their need for accurate and timely information. Now more information was available where carers were, for example in GP surgeries and accessible on the web-site, including in translation.

- 6.6 Haringey's performance for 2005/06 was considered to be at an acceptable level nationally for providing services to carer following a carer assessment (C62). 'Take A Break' as a carer's service was available to all carers of adults who provided regular and substantial care, without the on cost of a voucher scheme.
- 6.7 Two pilot projects were underway to test the role of the voluntary sector in carer assessments and the early evidence was that this was assisting 'hidden' carers to gain access to carers' services.
- 6.8 A GP protocol for identifying and referring carers for carer assessments was in place and health checks for carers will be a feature of Carers Week in Haringey.
- 6.9 Employment support for service users in Mental Health was being extended to carers and flexible working has been promoted to Council employees who were carers.
- 6.10 Young carers were being engaged as contributors and facilitators at a strategy development event to take place in Carers Week 2006.
- 6.11 Resolution of contractual issues and agreement with Haringey Teaching Primary Care Trust about joint funding had removed barriers to the development of Haringey Carers Centre as a provider of universal services to carers and a carers' 'voice'.
- 6.12 Carer awareness briefings for staff and skills training for carers were underway.

## **7. SOCIAL SERVICES ANNUAL COMPLAINTS REPORT 2005/06**

- 7.1 In line with the NHS & Community Care Act (1990) the Council was legally obliged to produce an annual report reviewing the complaints handling performance. We considered a report which advised us that with effect from 1 April 2005, Children's Services had split from Social Services to join with Education Services to form The Children's Service.
- 7.2 We noted that Social Services had now appointed a designated Complaints Officer and the complaints team had relocated to within the performance structure but there was a need to review and consider the most effective way of learning from complaints across Social Services. We also noted that the complaints team dealt with the Freedom of Information requests for Social Services and this reporting period was the first full year of dealing with such requests.
- 7.3 We were informed that this was the 3<sup>rd</sup> edition of the Social Services Annual Report and the key changes were that it was the first version of the complaints relating only to Adult Social Care Services and consequently the figures looked completely different to previous editions.
- 7.4 In order to ensure that enquiries were responding to within timescale, weekly complaints meetings were conducted with Service leads, enabling complaints to be reviewed and monitored to ensure effective closure of cases at early resolution stage. Reports on overdue complaints were submitted to the Directorate Management Team (DMT) and cascaded down to management meetings.



- 7.5 Initiatives for 2006/07 would focus on improving performance and the most effective way of learning from complaints was currently being reviewed. Awareness of the Council's Feedback Scheme would continue to be raised through publicity information and new procedures would be written and distributed to all staff along with specific Social Services Complaints Procedure training for staff.
- 7.6 We report that we received the Social Services Annual Complaints Report and noted the performance for 2005/6 as well as the proposed initiatives for performance improvements.

## **8. OUR HEALTH, OUR CARE OUR SAY**

- 8.1 We considered a report which informed us of the key points of the Department of Health's White Paper 'Our Health, Our Care, Our Say' and invited us to consider the Council's future policy direction for adult social care in the light of the Government policy agenda advanced by the White Paper.
- 8.2 We noted that the White Paper expanded the Government's vision of social care services geared towards maintaining individuals' independence, by giving them choice and control over the services they use, with a new emphasis on preventative services. The Government aimed to shift the balance somewhat away from protection from risk to enable greater user choice. However, this would present a significant policy decision for the Council, as some boundaries would need to be drawn. The Government also wanted joint working between local authorities and the NHS to be developed in a broad range of areas. This matched our existing direction of travel, but a number of issues, some of them specifically local, would need to be resolved.
- 8.3 With regard to the implications of the White Paper for the Council we were informed that revised statutory guidance on the role of Directors of Adult Social Services (DASS) had been issued in 15 May 2006. Having appointed a Director of Children's Services, the duties for which local authorities must now make their DASS responsible included:
- strategic needs assessments for adults and families across the borough;
  - working in partnership with the Director of Children's Services to jointly plan the social care workforce needed for the whole community;
  - safeguarding vulnerable adults;
  - managing cultural change to deliver the Council's responsibility to promote well-being and delivery of preventative services.
- 8.4 It was the Department of Health's intention to introduce legislation requiring local authorities to appoint a Lead Member for Adult Services, to ensure a strategic approach to the provision of services for adults, and in particular promoting well-being, preventing social exclusion and protection of vulnerable adults.
- 8.5 We were also informed that additional 'best practice' guidance called for the DASS to promote well-being beyond the organisational boundaries of adult social care, working with "the full range of providers" including leisure services, adult education, community safety, the NHS, voluntary and community organisations and the independent sector. This guidance offered welcome flexibility at local level to adapt the role and related structures to meet local circumstances. This was very worthy and Haringey was already

working with this range of agencies. However consideration would have to be given to the local position, and in the context of the local NHS financial position, this might be especially difficult.

- 8.6 We were advised that the Government's seven key outcomes for adult social care were secured in the Social Services Directorate's relevant business plans, and were broadly equivalent to the seven outcomes and strategic objectives of Haringey's Well-being Partnership Board. Haringey Council was performing above comparable authorities in the number of its service users receiving Direct Payments and the Council's Carers Strategy was being developed with the intention of offering service users and their carers more independence.
- 8.7 The cornerstone of the Council's Community Care Strategy was moving away from institution-based provision towards services to enable people to continue to live at home, and it also contained measures to increase choice. The Social Services Directorate was also looking at the Customer Services Strategy and its uses of IT to enable direct communications with service users, with a view to introducing online booking facilities.
- 8.8 Finally, we also noted that the White Paper also provided further Government endorsement of Haringey Council's Welfare to Work for the Disabled programme.

## **Housing**

### **9. MANAGING THE HOUSING MARKET**

- 9.1 We considered a report which set out the key features of the local housing market. It showed that the local market was distorted by a substantial shortage of property to meet demand. The Council was dealing with many of the consequences of this in terms of homelessness and temporary accommodation, but was rarely able to shape and influence the marketplace. Nonetheless, future policy needed to be based upon the best available information on the local and sub-regional market and this needed to be regularly updated.
- 9.2 It was evident from the report that the housing market in Haringey was susceptible to a wide range of influences and changes on a regular basis. The current and future actions of the Council would have a limited role on the overall housing market, but local initiatives could ease or exacerbate longstanding problems or local pressure-points.
- 9.3 For example, the move to reduce Temporary Accommodation by 50% by 2010 would have a significant impact upon the private sector rented sector, in particular in Tottenham, as leasing schemes would be replaced by direct lettings between the landlord and tenants.
- 9.4 Any reduction in the total number of homes to meet the Council's priority housing needs, would place greater pressure upon delivery of the current pipeline of Corporation grant-assisted homes, and in the effectiveness of new initiatives, such as our Temporary to Permanent housing options. Consideration would also need to be given to whether intervention was possible so that new homes intended for outright sale were not

immediately used for buy to let or Temporary Accommodation with consequential implications for social inclusion.

- 9.5 The success or otherwise of such initiatives would be heavily dependant upon obtaining and sustaining a more sophisticated understanding of both the housing market in Haringey and the broader sub-region. Helpful information could be secured if we commissioned a detailed Housing Market Assessment, the logical next step to link in with the recent Fordham study on Housing Needs and to influence the next set of corporate and planning policies.
- 9.6 We noted the report and agreed the need for a more detailed and consistent approach to market intelligence to guide future policy.

## **Leader**

### **10. ACTIONS TAKEN UNDER URGENCY PROCEDURES**

- 10.1 We were informed of actions which involved key decisions taken by Directors in consultation with Executive Members.

Award of Contracts for Connexions North London Services 2006/07

Approval to the waiver of Contract Standing Order 6.4 (Requirement to Tender) and to the award of contracts for Connexions Services to Prospects and to Futures in the sums of £4,200,000 and £1,254,735.67 respectively.

Approval of Virements in 2005/06 after the 2006 Budget Monitoring Exercise

Approval to virements for inclusion in the final approved budget for 2005/06 the following of which were key decisions for the purposes of the Constitution -

- Finance (Capital Budget) – Transfer of £1,725,000 to re-phase the accommodation strategy review.
- Social Services (Revenue Budget) – Transfer of £794,000 from Management to Older People to cover projected overspends.
- Social Services (Revenue Budget) – Transfer of monies from Management and Support to reduce overspends in Adults and Older People.
- Various amendments to the Children Services capital budget to reflect revised phasing of the budget -

<b>Budget</b>	<b>Amount (£000)</b>	<b>Description</b>
Capital	2,803	E183 BSF
Capital	1,000	E159 Adult Learning Centre WHL
Capital	-1,362	E181 Prior Basic Needs
Capital	3,168	E170 New Pupil Places – expansion

Capital	-2,321	E182 Safety valves
Capital	255	E110 Contribution from schools re PFI costs
Capital	289	E129 Contributions from Early Years & Play re Technical support
Capital	-1,799	E184 Centralisation of NDC projects in Chief Executives Service
Capital	625	E104 Devolved capital
Capital	-467	E108 NOF PE & Sports
Capital	-271	E118 Sure Start
Capital	-298	E149 NOF NNI
Capital	374	E183 Building Schools for the future

Chair:  
Councillor George Meehan

Deputy Chair:  
Councillor Lorna Reith

## **INTRODUCTION**

- 1.1 This report covers matters considered by the Executive at our meeting on 12 September 2006. For ease of reference the Report is divided into the Executive portfolios.
- 1.2 We trust that this Report will be helpful to Members in their representative role and facilitate a fruitful dialogue between the Executive and all groups of Councillors. These reports are a welcome opportunity for the Executive on a regular basis to present the priorities and achievements of the Executive to Council colleagues for consideration and comment. The Executive values and encourages the input of fellow members.

## **ITEMS OF REPORT**

### **Finance**

#### **2. CORPORATE MANAGEMENT OF PROPERTY – SEPTEMBER 2006 STAGE REPORT**

- 2.1 We considered a report which proposed the transfer of the management responsibility of the operational property assets from Directorates to Corporate Property Services on the basis of a Corporate Landlord and Tenant framework with formal service level agreements. It was further proposed that there should be a 2 year improvement plan to address non-compliance and the backlog of maintenance.
- 2.2 We noted that during 2005 a strategic review of the Haringey Property Portfolio had been carried out to assess the extent to which the Council's assets were contributing to the achievement of key strategic objectives. The review considered issues raised within the Council and received evidence from other organisations on current best practice in asset management. The review concluded that property management was fragmented and resulted in a recommendation to integrate the management of the operational portfolio to Corporate Property Services.
- 2.3 We were informed that the Chief Executive's Management Board had supported the proposed policy following which a project with the aim of enhancing customer satisfaction and achieving best value for money in the use of operational property. The following key objectives had been set:
  - Ensure that the Council could demonstrate its buildings were legislatively compliant, safe and fit for purpose,
  - Release front line services of non-core responsibilities on building maintenance.
  - Provide a more strategic and better planned use of building assets to achieve improved performance.
  - Deliver best value in the procurement and delivery of repairs, maintenance and facilities management services.

School buildings and housing stock should have been excluded from the scope of the project because schools were subject to separate governance and management arrangements, and the housing stock was now under the management of an ALMO.

- 2.4 The report provided a summary of the analysis of the building condition, current and emerging management issues, scope for improving the use of assets and the work carried out to build expertise and corporate capacity, to manage buildings as a corporate resource. Specifically the report provided information to enable the key decision to transfer the management responsibility of operational properties from Directorates to Corporate Property Services to be taken.
- 2.5 At our meeting reference was made to representations made by the Friends of Parks Group about their concern that the proposed transfer might result in the sale, demolition or disposal of parks buildings but we were informed that the Executive Member for Finance had responded to the Group and had indicated that the purpose of the transfer was to introduce a phased programme for supporting maintenance services to all operational buildings and a plan to address a backlog of maintenance and compliance issues.
- 2.3 We report that we approved the transfer of management responsibility of the operational property assets on a phased basis, from Directorates to Corporate Property Services, together with the requisite budgets by the 1 April 2007. We also approved the development and implementation of a two-year improvement plan to address the areas of building non-compliance and improve building condition by systematically tackling the high priority areas of maintenance backlog.
- 2.4 We noted the revised management structure, resource plans and system developments to enable Corporate Property Services to assume the corporate landlord role effectively and carry out the new management responsibilities efficiently and that a detailed review of the current contracting arrangements would be carried out in conjunction with the Corporate Procurement Unit with recommendations to rationalise and market tests these, in order to deliver best value and performance. We further noted that although this exercise would take place before the Homes for Haringey Value for Money review had been completed and the outcomes were known Homes for Haringey would nevertheless be included in the exercise and eligible to bid for works within the competitive processes.

## **Organisational Development and Performance**

### **3. ANNUAL REPORT FOR 2005/06 ON THE COUNCIL'S HANDLING OF COMPLAINTS AND MEMBERS' ENQUIRIES**

- 3.1 We considered the annual report on the operation of the Council's corporate feedback and Members' enquiries procedures. It detailed the Council's performance in 2005-06, and set out progress in improving the operation of customer feedback scheme, and in implementing new procedures for the handling of Members' enquiries.
- 3.2 The report included the Local Government Ombudsman's annual letter on complaints received against the Council in the year, and the Council's response to the issues raised.
- 3.3 We noted that key achievements over the last year had included:

- overall performance improvement in handling complaints within the target timescales, and reduction in the number of complaints escalating from one stage of the complaints procedure to the next;
- reducing the number of complaints about Haringey received by the Local Government Ombudsman, and the time taken to respond to his enquiries;
- independent survey results indicating that improvements in complaints handling are being noticed by customers, and that the organisation is developing a positive focus to complainants
- implementation of new corporate procedures for the handling of members' enquiries, and performance monitoring as part of the corporate system

3.4 During the course of our deliberations we noted that, with regard to Section 5 of the report – Handling of Members' Enquiries – the performance in handling enquiries was 85% against a target of 90% and we indicated that we expected the timescale for dealing with Members Enquiries to be met unless there were clear extenuating circumstances.

3.5 We also noted that Appendix 3 - the Local Government Ombudsman's Annual Letter for 2005-06 - pointed out that the areas of reduction in complaints received about Haringey in the year were in his categories of Social Services (which included children's social care in our Children's Services), Planning, and Education whereas in all three categories there had been national increases – 22.6% in the case of Education. The Letter also referred to our improvement in the time taken to respond to his first written enquiries which was described as 'an excellent record for any authority, but particularly so for one of the London boroughs'.

3.6 We report that in receiving the annual report for 2005-06 on the Council's handling of Complaints and Members' Enquiries we particularly noted –

- Performance in 2005-06.
- Progress in implementing the improvements to the Council's customer feedback arrangements.
- The Local Government Ombudsman's annual letter and the Council's response.
- Progress in implementing and administering the new procedures for Members' Enquiries.

We also agreed that an invitation be extended to the Local Government Ombudsman to attend one of our future meetings to discuss his Annual Letter and associated matters.

#### **4. PROGRAMME HIGHLIGHT REPORT – JUNE 2006**

4.1 We considered a report which set out the routine project highlight reports for the Council's programme of projects in June 2006. The programme highlight report provided a management summary that set out progress over the reporting period. A traffic lights system, similar to the one used in the Council's Performance report, showed the project status against key indicators. Key highlights from the programme are shown below on an exception basis.

#### **Regeneration Stream Board**

Tottenham High Road

At the time of the 12 September Executive meeting, £1.6m of resources was still unallocated to specific projects and the majority of external funding is time limited to the end of March 2007. The delivery of the programme would need to be closely monitored to ensure that this funding is not lost. The latest position is that the full sum of 1.6m has now been fully allocated and the programme end date extended to June 2007.

**Children and Young People Stream Board**Primary Schools Capital Projects - Coldfall

Works on Coldfall School were proceeding in accordance with the plan to handover the new classroom and finish phase two of the works by November 2007. The construction works were approximately 80% complete. However, additional cost of £95,495 had been incurred for improvement to school entrance and reception although this is not expected to impact on the overall programme. The scope of the works had been reduced to adhere to the budget and finishing works had been delayed to three classrooms.

Primary Schools Capital Projects – Coleridge

The Planning Conservation Officer and Development Planner had advised that as the school was in a conservation area, complete demolition would not be supported and that the Victorian house had to be retained. This scale of adaptation had increased costs. The design was under review and whilst the scheme was currently within budget, this did not allow for the additional school items which will add a further £400 - £500,000.

The programme has been issued for approval, and had now reached a critical date as Stage D design should have commenced. As a result of reusing existing buildings, additional areas were available to use which exceed the DfES Design Guide. Additional capacity within the existing TUC building and Victorian house needed to be agreed to determine whether it should be for school or alternative uses. The project manager was reviewing design options for accommodation in the Victorian House with the architect and was awaiting a response regarding the possibility of extending school uses in the additional capacity.

Primary Schools Capital Projects – Broadwater Farm

The Broadwater Farm project had been delayed by the decision to phase both Targeted Capital Fund projects with the secondary scheme at White Hart Lane. The White Hart Lane scheme had been now subsumed into the Building Schools for the Future plan for the whole White Hart Lane campus. The budget for Broadwater Farm was only sufficient to re-provide Primary Special Educational Needs facilities and the shared new entrance, kitchen, dining and resource area, with some modernisation to the primary school. The programme was under review regarding contract options, EU requirements, consultation and Haringey procurement approval process.

The budget for the year was estimated in October 2005-06. To date there was no sketch design on which to base accurate costs. However, project progress was slipping and



projected expenditure for this year was expected to be £500,000 below budget as a result. There would be no main contractor works during the current financial year.

### Children's Centres

Risks were showing red status this month owing to two concerns. Firstly, whether there was sufficient capital to develop all eight new Centres. The suitability assessments suggested that this should be achievable and would now be tested through feasibility studies. The second risk related to the spend profile against funding profile and concerned whether we could achieve sufficient spend this year. This would be addressed in negotiations with the Sure Start Unit and fed back to the Children and Young People Stream Board.

### Housing Stream Board

#### Repairs Procurement

The purpose of this project was to procure a value for money responsive repairs and maintenance service for Haringey's tenants and leaseholders. The overall traffic light status had stayed Green, although the timescale status was now showing as red. This was because the indicative timetable included in the original project initiation document expected that the OJEU Notice and advert would be placed in May but this had been revised to August. The indicative timetable was contingent on putting in place technical consultants to inform Best Practice in the Repairs and Maintenance service. Consultants had now been identified and a scoping day had been set up which would produce a robust timetable and key milestone plan.

#### Adaptations Project

Homes for Haringey Executive had decided that any decision to transfer Disabled Facilities Grant (DFG) work to Homes for Haringey would not take place until after the Housing inspection in April 2007. Whilst this decision would impact on the agreed staff structure for Occupational Therapy and Adaptations, Social Services would seek alternative commissioning arrangements for the capital works relating to DFG to ensure that the restructure went ahead. Process improvements had already been made and would be completed with the full implementation of Framework I in August 2006.

The financial systems, working processes and protocols and performance management arrangements for the restructured Adaptations Service needed to be established. This work would require substantial change management input as the change in structure and working practices was a large culture change for staff. Dedicated resources needed to be identified to undertake this work and the project manager was raising this with the Assistant Director of Adult Services.

No additional capital was available in 2006/07 over the 2005/06 standstill position despite an increase in the base budget as a consequence of which there would be a funding gap which would lead to a waiting list for major adaptations. A report had been drafted on the likely capital requirements to continue progression towards the 164 day best practice target and what the likely achievable target was with the current capital allocation.

### Lettings and Allocations Project

The Housing Register Re-Registration exercise had been delayed by approximately two months by the decision to use electronic data capture. The project was currently awaiting an implementation date for these forms before assessing the impact on the overall end date for the project which would be clarified in the next report.

### **Value for Money Stream Board**

#### Procurement Programme

The 2005-7 efficiency target for the Procurement Programme was set at £2 million cashable savings. In 2005/6, £200,000 was achieved through the procurement of Insurance and in 2006/7 £800,000 should accrue from the Agency Resource Centre. The remaining £1 million should be addressed through new projects that would be submitted to the Value for Money Board for approval. There was a pressure to conduct these reviews quickly so that any new arrangements could be implemented in this financial year to accrue the necessary efficiency savings.

However, there were concerns over ownership of individual projects that had been identified to deliver efficiency savings. This was having an adverse effect on the ability of the Procurement Programme to deliver its savings targets. The need for delivery of individual projects had been reinforced through Management Board.

All current projects were not due to deliver until the last quarter of 2006-07 or the first quarter of 2007-08 but given that these projects were at the project initiation stage, the £1 million savings target for 2006/7 was at risk. New areas for efficiencies needed to be examined by Directors and the results will be passed to Procurement Project Board and Value for Money Stream Board.

#### Transactional Efficiency Project

The Contract Management System (CMS) blueprint was signed off on 15th June following clarification of outstanding issues. Change management had been identified as a key area of work and planning had started to identify the people within the business that would need to be informed, trained and kept abreast of CMS developments. Procurement had approached OD&L for resources to support this part of the project. In view of the scale of business task and change management work and the need to align with technical implementation, it was likely the original planned go-live date of 31 October would need to be reviewed.

Due to severe delays in the delivery of key milestones by the third party supplier, the Business Intelligence project plan had been completely re-written and a new implementation approach had been agreed. This was agreed as the only practical way to move the project forward and involved the supplier delivering the standard build with Haringey checking it to see if our top ten transactional reports and other strategic reports could be delivered. The revised approach used up all of the allocated development

days. Additional resource would be needed to complete Phase 2 (CMS reports) although this would be mitigated by the knowledge and skills gained by internal resources who should be able to take on some of the work required.

## 5. THE COUNCIL'S PERFORMANCE

- 5.1 We considered a report which set out the routine financial and performance monitoring for June 2006 in the new balanced scorecard format. This was the third report in this format and we noted that it would evolve and improve as the months go on. The format made stronger links between finance and performance and included unit cost information about services.
- 5.2 In summary, the balanced scorecard showed that for service delivery 67% of indicators are on target or close to the end of year target at the end of the first quarter. For 20 of the 30 (67%) customer focus measures, performance targets were being met or close to being met. For financial health, 16 of the 31 measures achieved green status meaning for 77% of indicators performance levels were achieving target or being maintained at an acceptable level. Our organisational development /capacity indicators including the latest staff survey results showed that for 13 of the 16 (81%) measures, performance had improved or was being sustained. Overall 70.5% of indicators were achieving or close to achieving target. In addition 62% of indicators had maintained or improved performance since the end of last year.
- 5.3 In summary, the revenue budget showed a projected net overspend of £3.5m which was 0.95% compared to the approved net budget and was rated amber as the variation was between 0.5% and 1%. The overspend was mainly due to pressures in Social Services budgets (£1.6m), Children's Services £1.8m (including asylum seekers), likely shortfall of £0.8m in agreed procurement savings and £0.3m in Environment. This was partially offset by a £1m under spend on homelessness.
- 5.4 We also approved a number of virements. Under the Constitution, certain virements are key decisions. Key decisions were:
- for revenue, any virement which resulted in change in a directorate cash limit of more than £250,000; and
  - for capital, any virement which resulted in the change of a programme area of more than £250,000.

The virements approved are set out in the following table:

Period	Service	Key	Amount current year (£'000)	Full year Amount (£'000)	Description
3	Various	Rev*	8,214		Approved NRF external funding for 2006/07.
3	Various	Cap*	550		Approved NRF external funding for 2006/07.

3	Various	Cap*	970		Approved SSCF external funding for 2006/07
3	Children	Rev	141	141	Redistribution of capital charges and corporate overheads arising from Children Services restructuring.
3	Children	Rev*	-14,876	-15,479	“
3	Children	Rev*	293	293	“
3	Children	Rev*	14,442	15,045	“
3	Environment	Rev	162	162	Removal of invest to save budget as funding is no longer available.
3	Various	Rev*	231	387	Transfer of outstanding funds to Customer Services in line with the approved strategy.
3	Chief Executives, Environment	Rev	150	150	Transfer of Key Sites budget from Chief Executives to Environment.
3	Chief Executives	Cap*	415		Additional approved funding from HERS2 (£147k), HERS3 (£79k) and for Hornsey High Street project (English Heritage £89k, S106 £97k, Private £6k and Council £10k).
3	Chief Executives	Cap*	634		Rangemoor Road approved scheme funded £407k from LDA and £227k from ERDF.
3	Chief Executives	Cap	-111		Adjustment of Seven Sisters budget to agree with approved allocation.
3	Chief Executives	Rev	113		Additional funding for Youth Inclusion & Support Panel (£35k), Junior Youth Inclusion project (£38k) and Job Centre Plus scheme (£40k).
3	Chief Executives	Rev*	316	-558	Adjustment of Youth offending budgets to reflect external funding approvals.
3	Chief Executives	Rev*	662		NDC projects funded from Laurels health income (£285k) and balance of revenue grant allocation.
3	Environment	Rev*	-357	-357	LRF funding now ended and is now supported from the mainstream budget.
3	Environment	Cap*	150		Additional TFL funding for the Stroud Green 20mph zone project.
3	Environment	Cap	-63		Reduction in Street lighting budget to fund previous years overspend.

## Environment and Conservation

### 6. WHITE HART LANE – SPORTS FACILITIES REDEVELOPMENT

- 6.1 We considered a report on an assessment of sports facilities provision, need and demand which had been carried out in the preparation of the Borough's Sports and Physical Strategy, which was adopted earlier this year. Whilst the audit concluded the need for

some new facilities, it recognised the opportunities offered by the existing range and volume of provision of leisure facilities, and thus proposed an area based model –

- **Neighbourhood/ Local Activity** e.g. Primary Schools, local parks, kick about areas.
- **Area Assembly/ Children's Networks** e.g. Secondary School sports centre, district parks, voluntary sector clubs, Youth Centres.
- **Borough Wide Facilities** e.g. Multi purpose leisure centres, specialist PE schools, voluntary sector multi sports clubs.

The rationalisation and improvement of the existing facilities in White Hart Lane could make a significant contribution at all levels of the 'area offer'.

6.2 The relative importance of the Council's approach towards the provision of services to enable local participation in sport and physical activity had increased in the past twelve months via 4 principal drivers:

- "Every Child Matters" 5 key outcomes for young people.
- A new target issued by Government for 50% of the population to be achieving the recommended frequency of physical activity participation by 2020.
- The award of the 2012 Olympics and Paralympics to London.
- The introduction of a revised approach towards Comprehensive Performance Assessment (CPA), and development of the 'Cultural Block'.

6.3 In particular, improving the provision of sports facilities in White Hart Lane could contribute towards the following key policy areas:

- Improved financial performance and better value for money.
- Increasing participation in sporting activity and health related outcomes.
- Enabling local people to fulfil their sporting potential and, if sufficiently talented, to go on to represent and compete at national and international level.
- Meeting access targets by key target groups to leisure facilities.
- Contributing to the delivery of the PE and physical activity curriculum for schools and meeting schools sports facility needs.
- Developing stronger links between sport in schools and local sports clubs and organisations.
- Raising the sub regional and regional profile of the Borough.

6.4 We considered that there was a clear need and case for developing a more inclusive approach to planning and redeveloping provision of leisure facilities in White Hart Lane and in endorsing the proposed approach to renewing the provision of leisure facilities there we also approved the following key actions to secure the redevelopment of the Centre -

- Market test the interest from suitably qualified leisure management organisations for the future management, investment in and development of the centre.
- Develop stronger working relationships with key provider organisations within the wider Community Sports Hub with a view to potentially establishing an independent charitable trust or empowered user group.

- Develop and strengthen existing links with Sport England and Sports national governing bodies to develop the sub regional role of the facility, and the potential to become a designated Community Sports Village [new Government programme].
- Seek to complement the redevelopment of Woodside High School, and influence the type, location, access and investment in new/ refurbished sports facilities within the Building Schools for the Future programme.
- Investigate the interest and potential for Haringey Borough FC to relocate from Coles Park to White Hart Lane CSC.
- Officers progress discussions with Sport England / Olympic Delivery Authority as to the role and requirements of a 2012 Training Venue.
- Further develop WHLCSC role as a Community Football Centre, as set out in the London FA Facilities Strategy, and establish the scope for Football Foundation investment.
- Develop plans in conjunction with the development of Children's Network provision, and the Youth Service Improvement Plan.

## Housing

### 7. HOMES FOR HARINGEY – QUARTERLY PERFORMANCE AND FINANCE REPORT

- 7.1 The council will be aware that Homes for Haringey (HfH) was set up in April 2006 with the remit of managing the Council's portfolio of tenanted and leasehold housing properties. However, the Council retained a duty to monitor the performance of Homes for Haringey.
- 7.2 We considered a report which advised us that HfH performance indicators and finance performance were reported on a monthly basis to the Council in addition to which a quarterly monitoring meeting chaired by the Leader of the Council was held. The minutes of the first quarterly meeting were attached to the report.
- 7.3 HfH presented progress reports detailing the performance of the organisation against performance indicators set out in the Delivery Plan. The Delivery Plan set out the organisations aims and objectives and plans for the first year.
- 7.4 We noted that HfH had gone through major change since the launch of the organisation with restructure within housing management, separating tenancy management and income collection functions and building services. This had impacted negatively on performance during the first quarter as the changes took time to be embedded
- 7.5 We received the report and agreed that the monitoring of HfH finance and performance continue to be reported to us on a quarterly basis.

## 8. PROPOSED NEW LETTINGS POLICY

- 8.1 We considered a report which advised us that at the request of the Council, the Audit Commission had looked at specific areas of the Strategic Housing Service (SHS). These areas were allocations and lettings, resident involvement and supported housing. When the SHS received the Audit commission report they began work to develop a new lettings policy. At the same time the Overview and Scrutiny Committee had identified the allocation and lettings service as an area where scrutiny involvement was likely to have a tangible and positive outcome and in June 2006 it commissioned a Scrutiny Review Panel to look at this area.
- 8.2 It had been apparent from the outset that a radical and pragmatic approach was required with a highly focussed Review, to ensure that it concluded and complied with the timescales required. Initial discussions with management resulted in agreement that it would be productive if the Scrutiny Review Panel was involved in the development of the new Lettings Policy and would also form part of the consultation process necessary before we approved the new policy.
- 8.3 We considered a report which asked us, having taken account of public consultation to approve a proposed new lettings in conjunction with which we also considered the outcome of the Scrutiny Panel's involvement in the development of the proposed new lettings policy including recommendations on issues where Scrutiny desired the policy to be extended or improved or to have more detail included.
- 8.4 We report that we agreed a series of amendments to the proposed new lettings policy which we asked be incorporated and, following which that a new lettings policy document be produced. We also agreed that authority to approve the final points scheme be delegated to the Director of Social Services in consultation with the Executive Member for Housing and that the final scheme be reported back to us. We further agreed that the pointing scheme be reviewed, and amended, as appropriate, by the Director of Social Services, in consultation with the Executive Member for Housing as required to meet the Council's objectives and we be placed on record our thanks to the Members of the Scrutiny Review Panel and the officers for their work in producing the policy document.

## Health and Social Services

### 9. ADAPTATIONS

- 9.1 We considered a report which proposed an additional £1.3 million investment to improve the number of adaptations to properties in both the Council and private sector in 2006/07. This would enable a number of people with disabilities to remain in the home of their choice, improve all aspects of their daily living and support a return to an inclusive lifestyle.
- 9.2 We noted that following a business process re-design project in June 2006 we agreed the establishment of a new adaptations service to provide an end to end service for users. The target was that from the time taken from first contact to completion of

adaptation is 164 days. Whilst it was always the expectation that it would take some time to reach this target we were informed that, in light of financial restrictions, this target was unlikely to be met.

- 9.3 We also noted that the new service would provide a seamless and holistic service through first contact, assessment, prescription of need, delivery of equipment and through to allocation and management of the disabilities facilities grant. A new Head of Adaptations was in post and the service was recruiting to vacancies and reviewing and improving all working protocols.
- 9.4 We were informed that using the clients who had been assessed but who were awaiting an adaptation at April 2006:
- 4% of clients are aged 30 or under
  - 12% of clients are aged between 31 and 55
  - 84% of client are aged 55 and over
- 9.5 We were also informed that in order for Homes for Haringey to be awarded two stars the key lines of enquiry the following criteria have to be met. Currently, Haringey had a clear process for assessing needs for aids and adaptations and the teams involved within the process were working closely together, and this would be further improved following the completion of the re-structure. In addition, customer satisfaction surveys suggested that service users were happy with the quality and service they received from the occupational therapy and adaptations teams. However, there was still a large scale problem with provision in a quick and timely manner. Improvements had been made as the result of additional funding approved in the second half of 2005/06 and a reduction in the time taken between referral to occupational therapy and assessment.
- 9.6 We were advised that the problem was primarily around capital availability to build major adaptations and without additional investment the time taken to provide adaptations would increase over time.
- 9.7 We were also advised that as a result of an additional £1.3 million capital in 2006/07 the following position would be achieved -
- The overall backlog would be around 190 cases in April 2007, 260 cases in April 2008 and 330 cases in April 2009. A reduction of 240 cases in each of the financial years
  - The backlog in DFG cases would reduce to around 190 in April 2007 to 220 in April 2008 and 240 in April 2009.
  - The backlog in Council properties would be 0 in April 2007, 46 in April 2008 and 92 in April 2009.
  - This represented a funding gap of £0.9m in 2006/07, £1.3m in 2007/08 and £1.6m in 2008/09.
  - Alternative options were being explored to reduce the demand for adaptations to ensure that from April 2007 onwards the backlog did not once again build up.
- 9.8 We report that we agreed an additional capital investment of £1.3 million for housing adaptations which would be funded from an anticipated increase in capital receipts in the current financial year.



## Community Involvement

### 10. EXECUTIVE RESPONSE TO THE SCRUTINY REVIEW OF CUSTOMER SERVICES

- 10.1 The Council will be aware that Customer Services was initiated as a service delivery model in July 1999 and was inaugurated as a service in July 2001 with its first service offering in the Call Centre in October 2001 supported by a Customer Relationship Management System. The first Customer Services Centre was opened in December 2001 in Hornsey, with a further centre opened at Apex House in South Tottenham in January 2002. Two further centres were opened in North Tottenham and in Wood Green in 2004, completing the initial service delivery vision of face to face and telephone accessibility improvements.
- 10.2 The initial services offered were:
- Benefits and Local Taxation
  - Housing landlord matters
  - Housing and homelessness advice
  - Parking Services
  - Concessionary travel
  - Some more general service enquiries
- Services offered through Customer Services had subsequently been widened (more services offered) and deepened (more of the process done by Customer Services before handing off to the client service for completion) for some services through the Customer Services Strategy Realisation project.
- 10.3 In addition, improvements had been made to the operation of the Customer Relationship Management, making it a much more useful tool for staff to use and improve its reporting capabilities so that its data could be used more widely than in Customer Services. Its reporting capabilities with client services to drive service improvement in the customer experience were being explored.
- 10.4 The Scrutiny Review was carried out, in the main, prior to the depot fire at Hemel Hempstead. The fire had destroyed the Managed Service Provider's data centre which hosted the Benefits and Local Taxation system and the website. Both of these were resources that were heavily used by Customer Services staff to service customer service enquiries and requests, and this loss of service and subsequent disturbance had badly affected subsequent service levels, particularly in the Call Centre. These issues were now resolved and there was evidence that service levels were improving, and there was now in place a Call Centre Recovery Plan to focus attention and action on this very important area.
- 10.5 We noted that the Scrutiny Panel had carried out consultation with staff from Customer Services and client service departments and that their Review had made 25 many of which had been discussed by Customer Services managers with client service managers through service liaison meetings. The report which proposed the response to the Review included contributions from services that supported Customer Services in delivering service (IT and Property Services).

- 10.6 We noted that whilst some recommendations made by the Scrutiny Review Panel could be taken forward within existing resources, others would require additional resources and were subject to future business planning processes. A number of those recommendations which were capable of implementation by management had been put into effect and this was reflected in the Action Plan. With regard to Recommendation 13 – a national award for the excellent services provided by the Department – we were informed that the Department was considering applying for membership of the Institute of Customer Services as well as seeking a nomination for the WOW awards.
- 10.7 We report that we approved the Executive response to the proposals of the Scrutiny Review of Customer Services and placed on record our thanks to the Members of the Scrutiny Review Panel and the officers for their work in producing the Review.

## **11. BRUCE CASTLE MUSEUM ACCREDITATION PROGRAMME**

- 11.1 We considered a report which advised that the Museums Registration Scheme had been revised and 're-launched' by the Museums, Libraries and Archives Council (successor to the Museums and Galleries Commission) in November 2004 under a new name -The Accreditation Scheme for Museums in the United Kingdom. We noted that Bruce Castle would be applying shortly for accreditation under the scheme.
- 11.2 It was a requirement of the new Accreditation Scheme that the Museum's Mission and Aims Statement and its Acquisitions and Disposal Policy should be ratified by us as the Museum's governing body. Accreditation would contribute to the Council's grading for its Comprehensive Performance Assessment 2006.
- 11.3 The Accreditation scheme set nationally agreed standards, widely endorsed by a range of organisations, including the Department of Culture, Media and Sport (DCMS); the local government associations; The Audit Commission; the Museums Association (the professional body representing museums); and the Heritage Lottery Fund.
- 11.4 We adopted a revised Acquisitions and Disposal Policy which incorporated a mission and aims statement for Bruce Castle Museum and to seek accreditation for the Museum by November 2006.

## **Leader**

### **12. ETHICAL GOVERNANCE AUDIT REPORT AND ACTION PLAN**

- 12.1 We considered a report which advised us that the Audit Commission had carried out an Ethical Governance Audit in February 2006. The draft report had been received in the pre-election Purdah period and it was not possible to report it and agree the action plan at that time although the report and its recommendations were referred to in the Member training on Ethical Governance.
- 12.2 We noted that the report had concluded that there had been significant improvements in the Council's arrangements for promoting Ethical Governance over the last 2 years. The

recommendations were a continuation of work already underway. In noting the report we also agreed the draft Action Plan.

### 13. URGENT ACTION TAKEN IN CONSULTATION WITH EXECUTIVE MEMBERS

13.1 We were informed of the following actions taken by Directors under urgency procedures following consultation with Executive Members. Those items which contain exempt information are marked ♦

<b>Appointment of Member to serve on Hornsey Town Hall Community Partnership</b>	Approval to the appointment of Councillor Cooke to serve on the Hornsey Town Hall Community Partnership.
<b>Multi-Service Pilot Project Management</b>	♦Approval to a waiver of Contract Standing Order 6.4 (Requirement to Tender) in connection with the project management of pilot projects relating to the establishment of a Groundwork Trust in Haringey. The total cost of the proposed project management contract is £127,000.
<b>Fees Increase for Haringey Adult Learning Service</b>	Approval to the increase of the upper limit of current standard fees from £2.40 per hour to £3.75 per hour with effect from 1 September 2006 as a necessary action following external funding reductions to the Haringey Adult Learning Service. Concessionary rates would be charged up to a ceiling of £1.80 per hour.
<b>Commissioning a Dipstick Survey</b>	Approval to a waiver of Contract Standing Order 6.4 (Requirement to Tender) in connection with the procurement of a 'dipstick survey'.
<b>Rangemoor Road, Award of Contract</b>	♦Approval to award the contract for the demolition and construction contract services on the Rangemoor Road Industrial Estate to Cosmur Contractors at a maximum price of £571,753. The total estimated project cost including fees and services being £671,276.
<b>Hornsey Planned Preventative Maintenance including External Repairs and Decorations</b>	♦Approval to award the contract for Planned Preventative Maintenance works to selected properties throughout Hornsey to Mullaley & Co. Ltd. in the sum of £468,414. The total estimated cost including fees being £534,414.

<b>North Tottenham Planned Preventative Maintenance including External Repairs and Decorations</b>	◆Approval to award the contract for Planned Preventative Maintenance works to selected properties throughout North Tottenham to Cranegates Ltd. in the sum of £671,996. The total estimated cost including fees being £766,680.
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#### 14. DELEGATED DECISIONS AND SIGNIFICANT ACTIONS – MAY 2006

14.1 We were informed of significant actions which involved expenditure of more than £50,000 taken by Directors under delegated powers -

##### **Assistant Chief Executive Access**

To improve the footway and general environment from Park Lane, Northumberland Park N17 to the Tottenham Marshes in the Lee Valley Regional Park, with the aim of increasing public use of the Marshes for recreation and sport. The partner organisations (London Boroughs of Enfield and Waltham Forest and the Park Authority) are carrying out similar work as part of the components of the overall project.

##### **Assistant Chief Executive Strategy**

An agreement of SLA between L B Haringey & ALG for management of NRFESF Programme which has been allocated a funding of: £225,000 in 2006/07 and £225,000 in 2007/08.

The programme will draw down £370,000 of ESF funding.

Haringey is one of 11 boroughs participating in this new ESF Co-financing programme, which is designed to enhance the impact of NRF in the borough.

Three projects have been approved under this funding stream to combat worklessness in Haringey:

##### Lead Partner

- Getting Haringey Working - "At Work"
- Employment Pathways to Health - "Haringey Primary Care Trust"
- Learn for Work - "I Can Do It Ltd"

All projects have employability as their overarching focus.

This new co-financing programme reflects the new strategic approach on tackling worklessness focusing on larger interventions targeting core populations and will link into and complement interventions being developed under the Safer and Stronger Communities Fund Neighbourhood Element. Beneficiaries from SSCF neighbourhoods – Northumberland park, Bruce Grove and Noel Park - will be prioritised for support from the programme.

##### **Director of the Children and Young Peoples Service**

Award of Contract under Contract Standing Order 11.2 Crowland School – mobile arrangements - £248,000.

**Director of Environmental Services**

West Green Pedestrian Crossing - To proceed with the implementation of the measure with the refuge island as recommended by the officers within the £150,000 budget for the scheme.

Open Spaces Infrastructure Improvement Programme – Play Area Construction – Noel Park Award of contract for construction of play area for Noel Park to S.L.C Southern Landscape and Construction for £97, 895 with estimated completion of works in August 2006.

Ferry Lane (HGY18) AWL vehicle incursion -Award of contract for Ferry Lane (HGY18) Awl vehicle incursion works to Arlington Builders Ltd for £78,978.27.

Creation of 3 new posts in the Recreation Service at a cost of £21,000 per annum each.

Interim Variation to On Time Contract to Provide Abandoned Vehicle Service - To allow variation of the contract to include the provision of abandoned vehicle service for 9 months subject to a break clause after 3 months if On Time were unable to prove to the Council that they are fully compliant.

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